

And There’s More

U-SHIP offers more than just Injury and Sickness Insurance coverage. It also offers you these important programs, services, and benefits.

HealthiestYou

A nationwide telehealth service providing members with remote access to licensed medical doctors for immediate consultation and treatment of acute illnesses. Visit www.telehealth4students.com for more information.

NurseLine and Student Assistance Program¹

24/7 toll-free access to Registered Nurses and Counselors who can talk with you about a variety of health, personal, work, financial or legal issues. Call the number on your ID card or log in to www.uhcsr.com/myaccount.

Emergency Travel Assistance Services²

Medical Evacuation and Return of Mortal Remains Services²

Accidental Death and Dismemberment Benefit²

My Account

UnitedHealthcare **StudentResources** provides each insured student with online access to their plan through My Account. Once enrolled in the plan, you can create your My Account easily:

1. Go to www.UHCSR.com/uchicago
2. Select the “Login to My Account” on the upper right hand corner of the page.
3. Select “Create Account” on the lower left side of the page.
4. Provide basic information (name, date of birth, and UChicago email address; plus your SR ID number if available) to get your My Account set up.
5. Begin using My Account immediately!

My Account can help you manage your plan at your convenience. Login to My Account to:

- View or print your ID card
- Check claims status, view Explanations of Benefits
- Submit an accident detail report
- Search for a preferred provider
- Link to the Pharmacy Benefit Manager site to manage your prescriptions

Fully Insured Dental and Vision Plans³

Once again in 2021-2022, the University has invited selected providers to offer optional enrollment in fully insured dental and vision plans. You may choose to enroll in any of these plans even if you do not enroll in U-SHIP. For specific benefit and price information, please visit: <https://studentinsurance.uchicago.edu>.

¹*NurseLine and the Student Assistance Program are services provided by OptumHealth Care Solutions and OptumHealth Behavioral Solutions, UnitedHealth Group companies.*

²*These services are provided by UnitedHealthcare Global.*

³*These plans are offered through alternate providers and are not affiliated with or underwritten by UnitedHealthcare Insurance Company.*

Learn More...

On-Campus Insurance Coordinators

The University of Chicago hosts two on-site UnitedHealthcare **StudentResources** coordinators. They are available in person, by email, and by phone:

Student Wellness Center
840 East 59th Street
773-834-4543 (press option 2)
uchicoadvocates@uhcsr.com
M-F, 8 a.m. to 4:30 p.m. CST

When the on-campus office is unavailable, you may reach out to their main office for customer service support:

UnitedHealthcare **StudentResources**
P.O. Box 809025; Dallas, Texas 75380-9025
Hours: Monday through Friday, 7:00AM to 7:00PM, CST
Phone: 866-348-8472

UnitedHealthcare StudentResources does not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities.

- ATTENTION: Language assistance services, free of charge, are available to you. Please call 1-866-260-2723.
- ATENCIÓN: Si habla español (Spanish), hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al 1-866-260-2723.
- 請注意：如果您說中文 (Chinese), 我們免費為您提供語言協助服務。請致電：1-866-260-2723.



THE UNIVERSITY OF
CHICAGO

2021-2022 University of Chicago Student Health Insurance Plan (U-SHIP)

Student Injury and Sickness Insurance Available — Details Enclosed!

Brought to you by the University of Chicago
and UnitedHealthcare **StudentResources**



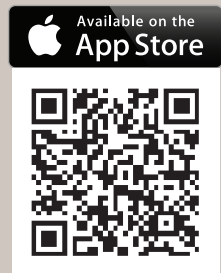
2021– 2022



Mobile App

The free UHCSR mobile app gives you access to the most popular self-service features, allowing you to do things like access **My Account**, display your electronic ID card, search for a provider and view recent claims.

Download the app at [GooglePlay](https://play.google.com/store/apps/details?id=com.uchicago.uhcsr) or the App Store, or use the links to the apps:



*Welcome University of Chicago students for the
2021-2022 Plan Year!*

The University of Chicago requires all students to carry adequate health insurance to cover emergency and nonemergency care received in the Chicago area or the area in which the student will be residing during the school year.

The University partners with UnitedHealthcare StudentResources to provide the University Student Health Insurance Plan (U-SHIP), which is available to all¹ registered students at the University. As a registered student, each year you must act by either enrolling in U-SHIP or waiving² U-SHIP by showing proof of enrollment in another insurance plan that provides comparable coverage. Enrollment in U-SHIP is an annual commitment.

For students who register at the University in Autumn Quarter 2021, the deadline to make your U-SHIP enrollment or waiver decision is 12:00pm (noon) Central Time on October 15, 2021. Beginning August 2, students can enroll in or waive U-SHIP by going to <https://studentinsurance.uchicago.edu>. On this website, you will either confirm your enrollment in U-SHIP OR you will waive U-SHIP by providing information about your alternate insurance coverage. Once you have enrolled yourself, you may enroll your dependents by following the instructions on the Dependent Enrollment page of the Student Insurance website.

Please note: Students who do not make their enrollment or waiver decision by the deadline will be default enrolled in U-SHIP and will be responsible for the annual premium payment of \$4,566 for the 2021-2022 plan year. Students must complete this enrollment/waiver process each year.

Please read this pamphlet carefully. It contains a brief description of U-SHIP plan benefits, as well as the additional benefits you receive by being enrolled in U-SHIP, such as 24/7 telehealth care, worldwide coverage if you study or travel abroad, and more. Detailed information about U-SHIP coverage and policies, including the complete Certificate of Coverage, is available at <https://studentinsurance.uchicago.edu> and at www.UHCSR.com/uchicago.

Whether this is your first time enrolling in an insurance plan or you already know a lot about the topic, you may find that you have questions about U-SHIP or the University’s health policies. You may email your questions to uchicoadvocates@uhcsr.com, or call the on-campus student insurance coordinators at 773-834-4543 (press option #2).

Best wishes for a successful and healthy academic year!

UChicago Student Wellness

¹ Please check with your dean of students if you have a question about whether your program is considered insurance required.

² Effective September 1, 2021 PhD students are required to enroll in U-SHIP and may not waive with comparable coverage.

Why...

...Is a Student Insurance Plan Important?

Compare U-SHIP with other choices for injury and sickness insurance coverage

Health care costs can be very high, so having insurance coverage for emergency and nonemergency medical services in the area where you will attend school is important. Carefully compare U-SHIP benefits and the UnitedHealthcare Choice Plus Network with the benefits and provider network of any alternate plan you may be considering.

• **If you’re covered under your parents’ plan, coverage may end while you are still a student.** Under the Affordable Care Act, health plans provide coverage for dependent children until age 26. With U-SHIP, you are covered for as long as you are registered as a student at the University of Chicago.

• **Do you have coverage while you’re away from home or abroad?** Many HMO (Health Maintenance Organization) plans and state or federal-based Exchange plans purchased outside Illinois may only allow for emergency care while you are away from home. With U-SHIP, benefits for Covered Medical Expenses would be covered were you to need care while traveling in the U.S. or abroad.

• **Deductible/Out-of-Pocket Max.** Plans with high deductibles and high annual out-of-pocket maximums mean you could have significant costs to pay towards your medical expenses. U-SHIP’s low deductible and low out-of-pocket maximum helps keep your annual costs down.

When considering which insurance plan to purchase, carefully consider your anticipated medical needs and the benefits of each plan. You can find detailed benefits for U-SHIP at **www.UHCSR.com/uchicago**. Consider the deductible, coinsurance, out-of-pocket maximum, copay, prescription drug coverage and provider network, among other benefits.



What...

...Is This Insurance Plan All About?

U-SHIP gives you the freedom to choose a Preferred Provider or an Out-of-Network Provider and still receive benefits for Covered Medical Services. Please note that your level of coverage is greater if you choose a provider who is in-network, or a “preferred provider.” To search for a provider, go to: **https://connect.werally.com/plans/uhc**, and select **All UnitedHealthcare Plans** and then **UnitedHealthcare Choice Plus Network**. Here’s a brief description of the plan benefits.

Your Medical Benefits at a Glance¹

Metallic Value: Platinum		Actuarial Value: 91.37%	
		U-SHIP Plan	
Maximum Benefit		No Overall Maximum Dollar Limit	
Plan Deductible		\$500 Preferred Provider, \$1,000 Out of Network per Insured Person per Policy Year	
Annual Out-of-Pocket Limit		\$1,500 Preferred Provider, \$2,500 Out of Network per Insured Person per Policy Year (9/1/21-8/31/22)	
Mental Illness and Substance Use Disorder Treatment Expense		Preferred Provider: Plan benefits are provided the same as for any other Sickness Out-of-Network: Plan benefits are provided the same as for any other Sickness	
\$10 copay for psychotherapy obtained from the UChicago Student Wellness provider list. (Referral is required from UChicago Student Wellness.)			
Physician Office Visit Expense		Preferred Provider: 90% of Preferred Allowance Out-of-Network: 70% of Usual & Customary Charges	
\$20 Copay per visit to Preferred Providers			
Inpatient Hospitalization Expenses		Preferred Provider: 90% of Preferred Allowance Out-of-Network: 70% of Usual & Customary Charges	
Medical Emergency Expenses		Preferred Provider: 90% of Preferred Allowance Out-of-Network: 90% of Usual & Customary Charges	
\$100 Copay Preferred Provider \$100 Copay Out-of-Network (Copays are in addition to the \$500 / \$1,000 per Policy Year Deductible.)			

¹ This chart provides a brief summary of the benefits available under the plan. Refer to the Certificate for a full description of the benefits. Limitations and exclusions apply.

Refer to the Certificate for details on pediatric dental and vision benefits (age limits apply).

How...

...Much Does It Cost?

The Annual Premium

The chart below shows the cost for the annual policy. Generally, students are enrolled on an annual basis and billed for the plan in three installments on their student account in autumn, winter and spring, without additional billing for coverage during the summer. Regardless of which quarter a student enters the University, the Spring Quarter premium provides coverage from the start of Spring Quarter through August 31. Students whose first quarter of enrollment is Summer Quarter will be billed for that period’s premium on their Summer bill.

	Annual Policy
U-SHIP Plan	9/1/21–8/31/22
Student	\$4,566
Student +1 Dependent (Spouse or Child)	\$9,132
Student + 2 or More Children	\$13,644
Student + Spouse + Children	\$18,210
Seminary Student ¹	\$4,566
Opt-In Programs ¹	\$4,566

¹Students in these programs may enroll on a voluntary basis; for additional information see: <https://studentinsurance.uchicago.edu>.



When...

...Do I Enroll or Waive Enrollment in U-SHIP?

Student Health Insurance Requirements

Each year, all registered students must confirm enrollment in U-SHIP or waive U-SHIP¹ by providing proof of active coverage under a comparable health insurance plan.

To enroll or waive U-SHIP enrollment, go to **https://studentinsurance.uchicago.edu** and follow the online instructions. Once you have enrolled yourself, you may enroll your dependents by following the instructions on the Dependent Enrollment page of the Student Insurance website. The enrollment/waiver deadline is 12:00PM (noon) Central Time on October 15, 2021, or 12:00PM (noon) Central Time on the third Friday of the first quarter of study.

If you do not make a selection by the enrollment deadline, or if your application to waive coverage is denied, you will remain enrolled in U-SHIP for the 2021–2022 Plan Year and you will be charged the annual premium. To ensure students’ alternate insurance coverage meets University requirements for comparable coverage, waiver requests are subject to audit. *¹Effective 9/1/21 PhD students are required to enroll in U-SHIP and may not waive with comparable coverage.*

Coverage Periods

Annual	9/1/21–8/31/22
Autumn Quarter	9/1/21–12/31/21
Winter Quarter	1/1/22–3/20/22
Spring Quarter	3/21/22–8/31/22
Summer Quarter (for students who begin their program in Summer Quarter)	6/13/22–8/31/22

The All Kids Healthcare Program at illinois.gov/hfs is another option for children.



Where...

...Do I Go To Get Medical Care?

Students are encouraged to first go to UChicago Student Wellness to receive medical care, unless they are experiencing an emergency. Basic medical services are covered, at no cost, for students in eligible programs.

Under certain instances, students who are enrolled in U-SHIP should first obtain a referral from UChicago Student Wellness. Refer to the Certificate for referral requirements. You also may visit any UnitedHealthcare Choice Plus Network provider directly without a referral. However, please note that you will incur an additional \$50 Deductible per services received without a referral from UChicago Student Wellness.

To learn more about Preferred Providers, visit **www.UHCSR.com/uchicago**.

¹Effective September 1, 2021 PhD students are required to enroll in U-SHIP and may not waive with comparable coverage.

This guide highlights some of the features of U-SHIP, including the Injury and Sickness insurance plan based on Policy Number 2021-451-1 and underwritten by UnitedHealthcare Insurance Company. Please go to **www.UHCSR.com/uchicago** to download the University of Chicago Student Injury and Sickness Certificate, which contains additional essential information about the policy and a description of coverage, including benefits, exclusions, any reductions and limitations, and the terms under which the coverage may remain in force.

The master policy is on file at the University and contains all of the provisions, limitations, exclusions and qualifications of the insurance benefits. The master policy is the contract and will govern and control the payment of benefits. If there is a discrepancy between this document and the master policy, the master policy will prevail.

If you have any questions, please contact Customer Service at 866-348-8472 or customerservice@uhcsr.com.

The Policy is a Non-Renewable One-Year Term Policy.

NOTE: The information contained herein is a summary of certain benefits which are offered under a student health insurance policy issued by UnitedHealthcare. This document is a summary only and may not contain a full or complete recitation of the benefits and restrictions/exclusions associated with the relevant policy of insurance. This document is not an insurance policy document and your receipt of this document does not constitute the issuance or delivery of a policy of insurance. Neither you nor UnitedHealthcare has any rights or responsibilities associated with your receipt of this document. Changes in federal, state or other applicable legislation or regulation or changes in Plan design required by the applicable state regulatory authority may result in differences between this summary and the actual policy of insurance.