Trauma-Informed Teaching and Learning Online: Principles & Practices During a Global Health Crisis

| Physical, Emotional, Social, & Academic Respect | Acknowledge, normalize, and discuss difficult topics that are coming up in their community and in the news. • Provide content warnings and note the difficult crisis we are all in together • Ask students what they find to be difficult: listen and empathize • Acknowledge that feelings of being overwhelmed and helplessness (and others) may arise, note that seeing other students' feelings may be triggering for some students • Think about how to balance this time with also covering course content |
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| Trustworthiness & Transparency | Create class routines or rituals. Create structured break times and a class agenda that is shared Create a ritual that you do in each class, such as starting with a 15-minute class check-in discussion and ending with validations |
| Support & Connection | Conduct regular check-ins with students to help determine how students are doing and if adjustments or supports are needed. • Let your students know that you are there for them • Check-in and follow up in with students who express concerns • Provide referral information for campus resources, such as advising, writing services, etc. |
| Collaboration & Mutuality | Have class members provide input, share power and make decisions. Facilitate student-led discussions and activities Use student feedback to inform/revise your present and future classes Invite students to collaborate on revising policies, assignments, and grading |
| Empowerment, Voice, & Choice | Build in choices where possible. Remind each other that it is okay to "take a break." Develop individualized quick break tools: taking a breath, stepping away for a few minutes, and helping students figure out one that works for them. Allow students to choose their own short break times during a class |
| Cultural, Historical, & Gender Contexts | Respect one another's diverse experiences and identities. Note that each student might be going through something different: Caregiving for others, sick themselves, without access to technology, struggling with finances, etc. Provide compassion for the range of diverse experiences and struggles. Acknowledge that particular populations may be targeted or face racism, such as people who look Asian during COVID-19 pandemic and provide support and compassion |
| Resilience, Growth, & Change | Recognize our individual and collective strength and resilience. • Practice compassion by conveying warmth and support in your communications with students • Use hopeful and optimistic language, laugh when you can • Point out what was done well - in class and with assignments |

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