LETTER FROM THE ASSOCIATE VICE PRESIDENT & CHIEF OF POLICE

While our day-to-day work throughout 2014 continued to center on the safety of those who live, work, and visit the greater Hyde Park area, we strategically looked for ways to improve how we performed our duties. One particular area of focus was enhancing our technological resources. We implemented the use of new systems and tools, many of which improved the way our systems interfaced with each other. Our technologies now effectively work together and provide us with a comprehensive system to help us do our jobs.

We also increased our efforts to engage with members of our community. This was evident in the creation of a local business operators group that shortly after its inception grew to include most of the community of business owners due to its usefulness and popularity. This level of local engagement also included a range of community groups, varied in ages and backgrounds, where safety presentations were given and topics concerning safety were discussed.

A significant milestone in 2014 for the Department of Safety & Security, was the University of Chicago Police Department becoming the first private university police department in the Midwest to receive the Advanced Law Enforcement Accreditation recognition from the Commission on Accreditation for Law Enforcement Agencies (CALEA). We achieved this designation thanks to the many hours of preparation and planning by members of the department as well as the support of our University and community partners.

We continue to look for opportunities to collaborate with other departments, divisions, and groups across the University, and look for efficient and effective ways to serve the students, faculty, and staff of the University of Chicago, and the vibrant community it’s part of.

Marlon C. Lynch
Associate Vice President for Safety, Security and Civic Affairs & Chief of Police
MISSION

THE DEPARTMENT OF SAFETY & SECURITY IS DEDICATED TO PROMOTING A SAFE AND SECURE ENVIRONMENT IN WHICH KNOWLEDGE MAY BE FREELY AND RIGOROUSLY PURSUED.

TO ACHIEVE THIS MISSION, WE CALL UPON OUR COLLECTIVE SKILLS AND EXPERTISE TO PROVIDE AN INTEGRATED SAFETY PROGRAM THROUGH COLLABORATIVE PARTNERSHIPS, WHILE ADHERING TO OUR CORE VALUES OF:

RISE

RESPECT
Engage members of the diverse community with dignity and compassion

INTEGRITY
Perform our duties with an unwavering commitment to a code of honesty

SERVICE
Serve with creativity and competence, and actively contribute to the well-being of our community through the understanding of its needs, values, and goals

EXCELLENCE
Strive for the highest of standards in our work every day
WHO WE ARE

- ENVIRONMENTAL HEALTH AND SAFETY
- MANAGEMENT OPERATIONS
- OFFICE OF EMERGENCY MANAGEMENT
- OFFICE OF THE ASSOCIATE VICE PRESIDENT
- OFFICE OF PROFESSIONAL ACCOUNTABILITY
- OFFICE OF PROTECTIVE SERVICES
- POLICE DEPARTMENT
- SECURITY SERVICES
- SECURITY SYSTEMS
- TRANSPORTATION & PARKING SERVICES
The boundaries of the area we serve encompass the University of Chicago’s Hyde Park campus and several neighboring communities within the boundaries of 37th Street to 64th Street, and South Cottage Grove Avenue to Lake Shore Drive.
107,508 calls to UCPD for service

15,797 interactions between the Community Relations Unit and the community

3,153 service requests for Security Systems

11,793 people trained in all EH&S safety classes

40 general building inspections conducted

842 lab inspections conducted

1,061,174 rides taken on UGo shuttles

1,039,863 rides on University-subsidized CTA routes

86% clearance rate for crimes against persons
NOTABLE ACCOMPLISHMENTS

THE UNIVERSITY OF CHICAGO POLICE DEPARTMENT earned the Advanced Law Enforcement Accreditation recognition from the Commission on Accreditation for Law Enforcement Agencies (CALEA) in July. With the distinction, the UCPD became the first private university police department in the Midwest to be CALEA accredited.
THE DEPARTMENT OF SAFETY & SECURITY improved one spot to third place in the higher education category of Security Magazine’s Security 500 Benchmarking Survey ranking in 2014. The survey annually ranks organizations in 18 vertical markets and their investment in safety and security resources and practices. This is the second year that the University of Chicago’s Department of Safety & Security participated in the survey.

NOTABLE ACCOMPLISHMENTS

Third place in the higher education category of Security Magazine’s Security 500 Benchmarking Survey
EMBRACING TECHNOLOGY

THROUGHOUT 2014, THE DEPARTMENT OF SAFETY & SECURITY IMPLEMENTED MANY NEW TECHNOLOGICAL FEATURES AND UPGRADED SEVERAL OTHERS TO ASSIST IN OUR EFFORTS TO PROVIDE A SAFE ENVIRONMENT.
CARD READERS added onto all UChicago shuttles to determine peak ridership times and routes.

PARKING TECHNOLOGY reconfigured so users only need their University ID for parking access.

ONLINE SAFETY TRAININGS developed combining PowerPoint, audio files, and YouTube for the Chalk platform for Environmental Health and Safety's mandatory trainings. Features include automatically graded and exported quiz results sent to the online tracking system so users can immediately view their compliance with training requirements.

All PATROL CAR COMPUTERS were replaced with upgraded equipment.

An additional 250 HIGH-DEFINITION CAMERAS were installed throughout the community.

Initial installation of IN-CAR VIDEO added to 10 UCPD patrol cars.

Two MOBILE LICENSE PLATE RECOGNITION (LPR) systems were piloted in patrol cars.

HARDWARE AND SOFTWARE UPGRADES made to Emergency Communications Center's systems.

Developed an ONLINE UCPD COMPLAINT FORM.

NEW RADIOS were purchased for contract security team members to increase interoperability.
DEPARTMENT DIVERSITY

DIVERSITY AND INCLUSION IS AN INTEGRAL PART OF THE UNIVERSITY OF CHICAGO’S CORE VALUES AS AN ACADEMIC AND RESEARCH INSTITUTION, EMPLOYER, AND COMMUNITY MEMBER. THESE VALUES ARE SUPPORTED THROUGH THE DEPARTMENT OF SAFETY & SECURITY’S HIRING PRACTICES AND REFLECTED IN OUR RANKS.

DEPARTMENT-WIDE

34% FEMALE
66% MALE

59% BLACK
29% WHITE
11% HISPANIC
1% ASIAN
SWORN POLICE OFFICERS

21% FEMALE

79% MALE

MALE POLICE OFFICERS
67% BLACK
21% WHITE
12% HISPANIC

FEMALE POLICE OFFICERS
50% BLACK
40% WHITE
10% HISPANIC

OVERALL SWORN OFFICERS
63% BLACK
25% WHITE
12% HISPANIC

DEPARTMENT DIVERSITY
67% BLACK
21% WHITE
12% HISPANIC
THROUGHOUT 2014, THE DEPARTMENT OF SAFETY & SECURITY continued its efforts to engage with the community in a variety of ways, including philanthropic and outreach projects that helped strengthen our relationships with the University and our neighbors. From participating in a toy drive for patients at Comer Children’s Hospital, to planning, purchasing, and preparing a meal for the families staying in the local Ronald McDonald House, to continuing to mentor and tutor students at the Donaghue Elementary School, members from every unit with the Department of Safety & Security engaged with our community.
Examples of how the Department of Safety & Security engages with the community we serve include:

THE COMMUNITY RELATIONS UNIT formed the Hyde Park Business Operators group as a way to communicate with area business owners. The group consists of approximately 90 members and meets quarterly. The UCPD also communicates with business owners on a weekly basis or more frequently when necessary, and assists them with developing strategies to help keep their businesses safe.

MEMBERS OF THE UCPD regularly met with the Fourth Ward Safety & Security Commission, area Property Manager’s Association, various religious and University groups. The UCPD and Transportation & Parking Services also provided support and services for community events such as First Fridays and the UCPD’s Community Relations Unit regularly participated in a meet and greet with students in one of the busiest dining and activities buildings on campus.
The Office of Emergency Management held four \textbf{EMERGENCY-RELATED EXERCISES WITH INTERNAL AND EXTERNAL PARTNERS} in 2014. These drills allow for planning and practicing our response to an emergency, but also allow University resources and knowledge to be shared with organizations such as the University of Chicago Laboratory Schools and the UChicago Child Development Center.

The UCPD \textbf{EXPANDED ITS COMMITMENT TO SAFE PASSAGE} for students of the University’s Laboratory Schools and Charter School throughout 2014. These efforts included a new traffic plan implemented to increase safety during arrival and dismissal times and an increased police presence at the high school during dismissal times.

The UCPD worked with the Illinois Department of Transportation to \textbf{IDENTIFY KEY INTERSECTIONS IN OUR PATROL AREA WHERE TRAFFIC CRASHES OCCUR}. Once the locations were identified, targeted strategies including driver and cyclist education, were implemented to help minimize the opportunity for crashes to occur.

THE VARIETY OF SERVICES AND EXPERTISE PROVIDED BY THE DEPARTMENT OF SAFETY & SECURITY HELPS US PROVIDE A COLLABORATIVE AND HOLISTIC APPROACH TO SAFETY FOR MEMBERS OF THE UNIVERSITY AND NEIGHBORING COMMUNITIES. EXAMPLES OF OUR SAFETY IMPACT INCLUDE:

\textbf{Our Impact on Safety}

\textbf{Our Impact on Safety}