

The University of Chicago Transportation & Parking Services is dedicated to providing safe and efficient transportation options that best serve the needs of the campus community. Current routes and schedules have been developed in an effort to provide secure and timely access to or near many of the most frequented locations of campus and the surrounding area. To ensure the routes, stops, frequency, and times continue to meet the needs of our riders, Transportation & Parking Services collects ridership data through card readers, located just inside the door of each UGo Shuttle. Riders should tap a valid UChicago-issued ID or University of Chicago Medicine ID when riding the UGo Shuttles. Tapping IDs on the card readers provides valuable information about the times and routes most used by different parts of our University community. This data helps Transportation & Parking Services to make more informed decisions about routes, stops, and transportation resources.

UGo Shuttle ID Guidelines

All passengers should tap a valid ID each time they board a UGo Shuttle. When you tap your valid ID on a card reader, you will see a green light. University of Chicago students, faculty, staff, other academic appointees, postdoctoral researchers and affiliates, and University of Chicago Medicine staff member may ride any UGo Shuttle with up to three guests. The host individual should tap his/her ID once for themselves and once for each visitor to accurately capture ridership data.

Students and staff of University of Chicago Charter School and Laboratory Schools may ride the shuttles. These riders should show the driver their school ID.

For policy information about the UChicago Card, visit studentmanual.sites.uchicago.edu/admin_regulations#ChicagoCard.

For an overview of the UChicago Card, visit itservices.uchicago.edu/services/uchicagocard/.

If you tap your ID on the reader and receive a red light, please contact the appropriate ID office to resolve the issue.

- University IDs: ID & Privileges Office (Lobby of Regenstein Library)
 - ipo@uchicago.edu
 - 773.702.3344
- University of Chicago Medicine IDs:
 - Card.AccessSecurity@uchospitals.edu
 - 773.702.4382

