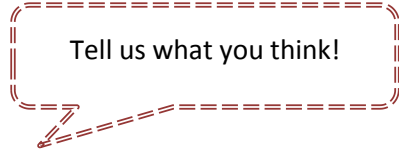




The University of Chicago Police Department  
 850 E. 61st Street  
 Chicago, IL 60637  
 773.702.8181



We value your feedback on University of Chicago Police Department services.

The University of Chicago Police Department is committed to providing high-quality law enforcement services to the University campus and surrounding communities. To assist us in evaluating and refining our services, please take a few moments to complete the following questionnaire. Your responses will be kept confidential. If you would like for us to contact you, please complete the optional Contact Information section at the end of this survey.

1. What is your affiliation with the University (optional)

- Student
- Staff
- Faculty
- Community Member
- Visitor

2. Have you ever received service from the University of Chicago Police Department? (If no, skip to question 11)

- Yes       No       Not Applicable

3. If yes, what was the nature of the service provided by the department?

- Response to emergency call
- Response to public emergency phone
- Response to non-emergency call
- Late-night umbrella coverage
- Help for stranded motorists
- Bicycle registration
- Laptop stop tag
- Engraving of valuables
- UCPD initiated contact (e.g. traffic stop, street stop)
- Other (please specify)

---

---

---

---

---

---

---

---

4. Was your service provided within a reasonable amount of time?

- Yes       No       Not Applicable

5. Was the person who provided the service helpful and thorough?

- Yes       No       Not Applicable

6. Were all your questions answered to your satisfaction?

- Yes       No       Not Applicable

7. Was the service you received performed to your satisfaction?

- Yes       No       Not Applicable

8. Do you feel that you were treated courteously and with respect by the person assisting you?

- Yes       No       Not Applicable

9. If not, what could we have done differently?

---

---

---

---

---

10. Please rate the overall quality of service you received from the University of Chicago Police Department.

- Excellent       Fair
- Very Good       Poor
- Good       Unacceptable

11. Have you ever used any of the following crime prevention resources? (Please check all that apply)

- Common Sense: Your Guide to Safe Urban Living*
- Safety information on designated campus bulletin boards
- Safety awareness alerts and security tips via e-mail
- Emergency phone map
- UCPD posters/fliers
- Victim assistance card
- Crime victim advocacy services
- Never used any crime prevention resources

12. Have you ever attended a safety presentation?

- Yes       No       Not Applicable

Additional Comments

---

---

---

---

---

Contact Information (optional)

Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

THANK YOU FOR YOUR FEEDBACK!

Please bring or mail this questionnaire to:

**The University of Chicago Police Department**  
**850 E. 61st Street**  
**Chicago, IL 60637**