

DEPARTMENT OF SAFETY & SECURITY

# 2017 ANNUAL REPORT





THE UNIVERSITY OF CHICAGO  
DEPARTMENT OF SAFETY & SECURITY  
[safety-security.uchicago.edu](http://safety-security.uchicago.edu)

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Cover photo by Jean Lachat



## LETTER FROM THE ASSOCIATE VICE PRESIDENT

**The Department of Safety & Security** provides a comprehensive approach to our safety and security services, and we made major strides in doing so in 2017. Our goal was to provide best-in-class safety and security services that strengthened our community partnerships, streamlined our services, improved our technology, and helped to contain costs. This annual report highlights the many achievements made by our staff and our individual units.

**In addition to the 2017 achievements featured in this annual report, I want to take a moment to highlight three major accomplishments:**

- > The **Department of Safety & Security** hired Kenton Rainey as the University of Chicago Police Department's new Chief of Police. With more than 30 years in law enforcement, Kenton's greatest strength is his focus on building and maintaining strong community partnerships. Since his arrival, Kenton and his team have made a significant impact in developing new community-centered programs sponsored by the UCPD.
- > The **UCPD** received its first reaccreditation from the Commission on Accreditation for Law Enforcement Agencies (CALEA). Through the dedication and hard work of the UCPD staff, the department was recognized in 2017 as being reaccredited with advanced distinction.
- > **Transportation & Parking Services** signed a new long-term contract with its UGo Shuttle Provider, First Transit Inc. This new contract ushered in a new fleet of shuttles that are better equipped with technology and service amenities such as front-mounted bicycle racks and interior USB ports.

I am proud of our accomplishments in 2017 and I look forward to building on this work in the next year and beyond.

**Eric M. Heath**  
**Associate Vice President for Safety & Security**

# MISSION

THE DEPARTMENT OF SAFETY & SECURITY IS DEDICATED TO PROMOTING A SAFE AND SECURE ENVIRONMENT IN WHICH KNOWLEDGE MAY BE FREELY AND RIGOROUSLY PURSUED.

TO ACHIEVE THIS MISSION, WE CALL UPON OUR COLLECTIVE SKILLS AND EXPERTISE TO PROVIDE AN INTEGRATED SAFETY PROGRAM THROUGH COLLABORATIVE PARTNERSHIPS, WHILE ADHERING TO OUR CORE VALUES OF:

# RISE

## RESPECT

Engage members of the diverse community with dignity and compassion

## INTEGRITY

Perform our duties with an unwavering commitment to a code of honesty

## SERVICE

Serve with creativity and competence, and actively contribute to the well-being of our community through the understanding of its needs, values, and goals

## EXCELLENCE

Strive for the highest of standards in our work every day



## WHO WE ARE

The following functional areas make up the Department of Safety & Security:

- ▶ Accountability and Clery Compliance
- ▶ Campus Safety
- ▶ Emergency Management and Communications
- ▶ Environmental Health and Safety
- ▶ Professional Standards and Training
- ▶ Protective Services
- ▶ Security and Law Enforcement Systems
- ▶ Security Services
- ▶ Transportation & Parking Services
- ▶ University of Chicago Charter School Security
- ▶ University of Chicago Laboratory Schools Security
- ▶ University of Chicago Police Department



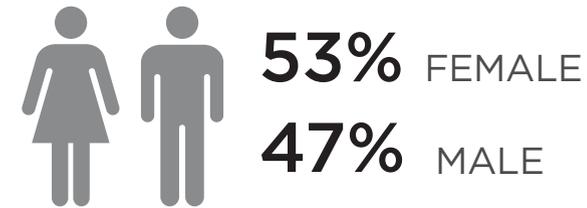
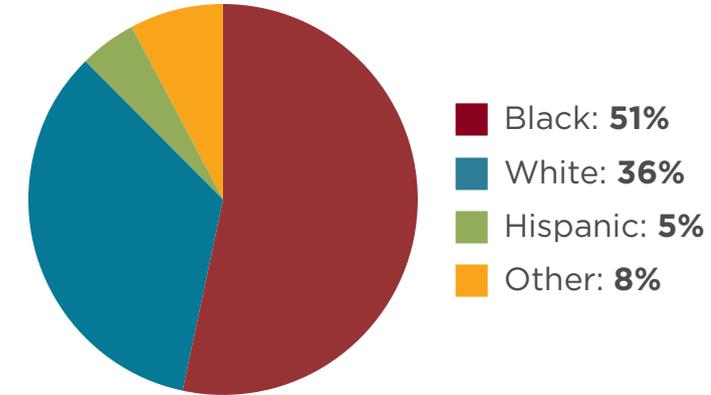
## OUR COMMUNITY

The University of Chicago is located in the Hyde Park community on the south side of Chicago. The Department of Safety & Security serves Hyde Park and portions of neighboring communities such as Kenwood, North Kenwood, Oakland, and Woodlawn.

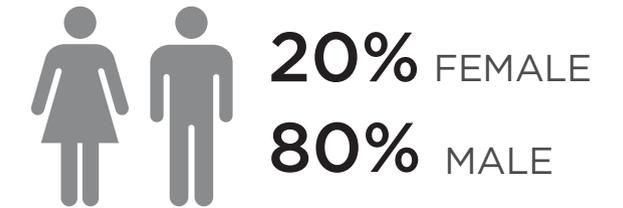
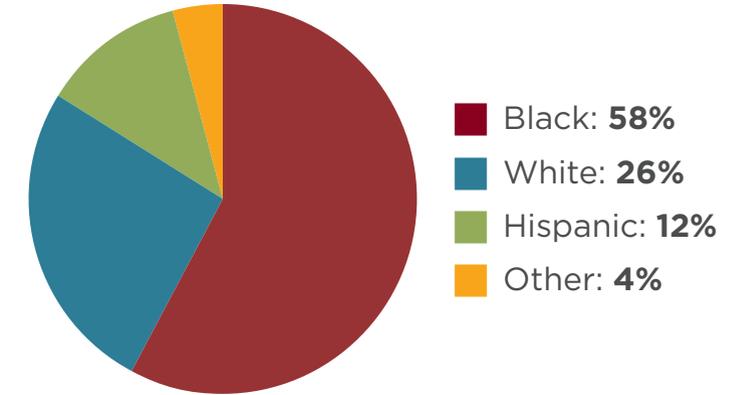
## DEPARTMENT DIVERSITY

Like the city of Chicago and the community we are located within, the Department of Safety & Security and the University of Chicago Police Department represent a diverse group of individuals. The diversity of our staff aligns with our mission and the values of the University of Chicago.

### Non-sworn members of the Department of Safety & Security:

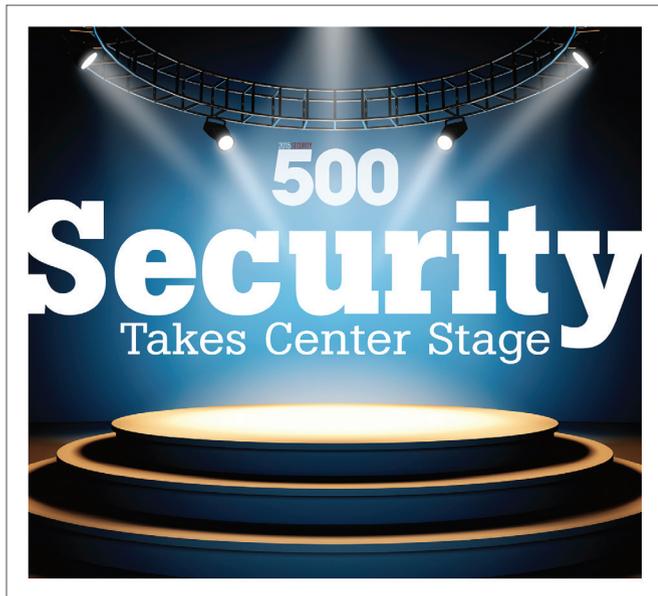


### Sworn UCPD officers:



Percentages are rounded to the nearest whole number.

## NOTABLE ACCOMPLISHMENTS



### DSS MOVES UP IN SECURITY RANKING

In 2017, the University of Chicago's Department of Safety & Security moved up one spot to second place in the Security 500 Survey list of higher education institutions. The annual benchmarking survey, which the Department of Safety & Security has consistently ranked in the top four during the past five years, ranks organizations by industry and considers safety-related programs; security-related functions and responsibilities; security spending per person and spending compared with the organization's revenue; and the number of police and security officers in relation to an organization's facilities.



### UCPD OFFICERS RECEIVE COMMUNITY SERVICE AWARD

Three members of the UCPD's Community Relations Unit (CRU) were recognized by the Chicago Police Department for their work throughout the community and in support of the CPD's District Advisory Council and CAPS programs and initiatives. The officers receiving the recognition were Victor Vazquez, Jerone Thadison, and Danielle Garcia, who was unable to attend the ceremony. UCPD Captain Mario Tello accepted the award on Officer Garcia's behalf.

# BY THE NUMBERS

**5,466**

Attendees for UCPD safety presentations or tabling events

**1,102,711**

Rides on University shuttles



**1,014,275**

Rides on University-subsidized CTA buses



**5,077**

UCPD community event participants

**78%**

Of crimes against persons cleared by UCPD



**20,965**

Visitors parked in campus lots



**100,992**

Calls received to the Emergency Communications Center

**5**

Tabletop exercises with University partners

**450+**

EHS work requests processed for 55 departments



**133**

General fire & life safety building inspections and re-inspections on campus



**100+**

Students & staff attended violent intruder threat training

# CAMPUS SAFETY DIVISION

## IMPROVING TECHNOLOGY, SERVICES, AND PARTNERSHIPS

In 2017, the Campus Safety Division undertook several technology enhancement projects to refresh and update the campus video management and camera infrastructure with a goal of enhancing services and improving business continuity. A new 16-foot video wall in the University of Chicago Police Department's Emergency Communications Center (ECC) was installed. The new wall, which replaced a legacy projection wall, is similar in size but includes upgrades such as full high-definition LED technology, with video processing and audio capabilities.

To help support these DSS technology enhancements, the new position of manager of business applications and data management was created and filled. This role is also responsible for providing technical expertise to configure, manage, and administer department applications that support all safety and security initiatives at the University of Chicago.

Allied Universal security officers and their management team serve as an integral part of the University's overall safety and security strategy. To recognize their dedication and hard work, Campus Safety organized an appreciation picnic for the Allied Universal staff who work on campus, as well as DSS staff. More than 100 members from both organizations were in attendance for the picnic, which will now be an annual event.



# EMERGENCY MANAGEMENT

## OUTREACH & PREPARATION

Throughout 2017, Emergency Management partnered with personnel in a dozen different departments on the University's Hyde Park campus to develop emergency plans for occupants of University buildings as a way to help enhance their safety in the initial moments of an emergency.

Emergency Management also worked with personnel located in the University's international centers in London, Paris, Hong Kong, Delhi, Beijing, and Singapore to develop emergency plans for these locations. Emergency Management continues to serve as a resource for these centers if any emergency management or planning questions or needs arise.

In order to ensure continuity of instruction after an emergency on campus, Emergency Management assembled a multidisciplinary team, called the Instructional Continuity Team, consisting of members representing key University areas such as the Office of the Provost, the Office of the Registrar, the College, Campus and Student Life, Information Technology Services, Facilities Services, Risk Management, Department of Safety & Security, University Communications, the Biological Sciences Division, and the University of Chicago Medicine. The Instructional Continuity Team's aim is to ensure class room space is available after an emergency so that instructional activities can continue after an emergency.



## ENVIRONMENTAL HEALTH AND SAFETY

### REDUCING INJURIES FOR A SAFER CAMPUS ENVIRONMENT

Environmental Health and Safety (EHS) partnered with multiple offices across the University of Chicago to centralize, simplify, and standardize a mechanism for reporting accidents and incidents across campus. The University of Chicago Accident & Incident Reporting System (UCAIR) enables anyone to submit accident and incident reports to allow for immediate notification to the appropriate safety office. It helps the University's safety-related departments identify accident or incident trends, determine causes, and proactively eliminate hazardous conditions by evaluating reports submitted into the system.

EHS enhanced many aspects of the fire safety program by rolling out a general fire safety policy, hosting a fire prevention week in October, and strengthening its partnership with the Chicago Fire Department by directing 25 pre-incident planning tours with the local fire battalion which includes four surrounding fire stations through selected campus buildings.

EHS was also instrumental in testing and reviewing a pyrotechnic artwork display by artist Cai Guo-Qiang that was part of the University's commemoration of the first nuclear reaction, which took place on campus 75 years ago. Members of EHS helped with fire safety and fall protection during the planning and preparation stages of the event.



# TRANSPORTATION & PARKING SERVICES

## IMPROVING MULTI-MODALITY

Transportation & Parking Services entered into a new, 10-year agreement with First Transit Inc., to continue providing shuttle service to and around campus. The contract includes new shuttles with improved branding, onboard technology, automated voice announcements, bike racks, and a more comfortable ride. The new heavy-duty shuttles have 10-12 year lifecycles and room for 30 seated passengers. Through the deal, the University realized a cost savings and obtained an entirely new shuttle fleet of vehicles, while still providing free transportation to campus.

The University also entered into an exclusive agreement with Zipcar, allowing for a more cohesive car share program and vehicles located in six parking lot locations around campus.

New gating and pay-on-foot parking payment equipment was installed in one of the largest parking facilities on campus, Ellis Garage. This helps to maximize revenue and provide better and more varied voucher service to those who park there. The new system also provides for more robust data gathering, allowing for better and more efficient planning and tracking of vehicles in the garage.



UNIT HIGHLIGHTS



# UNIVERSITY OF CHICAGO POLICE DEPARTMENT

## BUILDING PARTNERSHIPS FOR A SAFER COMMUNITY

The University of Chicago Police Department (UCPD) undertook a departmental reorganization to better align its members, policies, and processes to embrace the Community Oriented Policing and Problem Solving (COPPS) philosophy. COPPS is an organization-wide policing program and management approach that promotes community, government, and police partnerships and proactive problem solving to help reduce crime and build a safer community. With COPPS, there is an increased expectation of improved customer service, familiarity with the University's campus, and all of the affiliated stakeholders including businesses and residents within the UCPD's extended patrol area.

Members of the UCPD took part in COPPS training sessions, along with interested local community members, and University students, faculty, and staff. The five training sessions were held at locations on campus and in the community, and were free to anyone interested in partnering with the UCPD and taking a proactive role in community policing.

In 2017, the UCPD also launched Safe Zone, a new program aimed at keeping members of the University and neighboring community safe. Safe Zone allows for the use of the UCPD headquarters lobby for anyone to safely buy or trade items found online or through social media. This space can also be used for parent or custodial exchanges of children.





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CHICAGO