LETTER FROM THE ASSOCIATE VICE PRESIDENT
MISSION
WHO WE ARE
OUR COMMUNITY
DEPARTMENT DIVERSITY
NOTABLE ACCOMPLISHMENTS
BY THE NUMBERS
UNIT HIGHLIGHTS

CONTENTS

LETTER FROM THE ASSOCIATE VICE PRESIDENT 3
MISSION 5
WHO WE ARE 7
OUR COMMUNITY 9
DEPARTMENT DIVERSITY 11
NOTABLE ACCOMPLISHMENTS 13
BY THE NUMBERS 15
UNIT HIGHLIGHTS 17

Cover photo by Joel Wintemute
The Department of Safety & Security continued to provide a comprehensive approach to our safety and security services, and found new and improved ways of doing so in 2016. Much of our work involved strengthening our relationships with the community; implementing improved technology resources to help with our policing and safety services; training and preparing members of the University and many of our affiliates on emergency management and environmental health and safety matters; and increasing our sustainability efforts while streamlining services and containing costs.

In addition to our 2016 department highlights featured in this annual report, a couple of other examples come to mind:

- **Transportation & Parking Services** launched a pay-by-phone parking application to provide an improved experience for visitors while allowing us to more accurately track usage to anticipate future parking demands.

- **Environmental Health and Safety** identified the need to create the role of senior fire and life safety specialist to serve as an internal resource with the knowledge and expertise to conduct inspections, manage accident investigations, serve as an emergency responder, and provide expertise in workplace safety. In late 2016, EHS filled the role with a highly experienced employee, who has been a great addition to the department.

- **The Campus Safety Division** led the formation of a committee with key University members whose roles are critical to Clery Act compliance. This committee helped us reshape and rebrand the University’s Annual Fire Safety & Security Report. As part of this project, we also created a new streamlined process for campus security authority reporting, thus improving our processes for complying with the Clery Act.

I am proud of our accomplishments in 2016 and I look forward to building on this work in the next year and beyond.

Eric M. Heath
Associate Vice President for Safety & Security

LETTER FROM THE ASSOCIATE VICE PRESIDENT
MISSION

THE DEPARTMENT OF SAFETY & SECURITY IS DEDICATED TO PROMOTING A SAFE AND SECURE ENVIRONMENT IN WHICH KNOWLEDGE MAY BE FREELY AND RIGOROUSLY PURSUED.

TO ACHIEVE THIS MISSION, WE CALL UPON OUR COLLECTIVE SKILLS AND EXPERTISE TO PROVIDE AN INTEGRATED SAFETY PROGRAM THROUGH COLLABORATIVE PARTNERSHIPS, WHILE ADHERING TO OUR CORE VALUES OF:

RESPECT
Engage members of the diverse community with dignity and compassion

INTEGRITY
Perform our duties with an unwavering commitment to a code of honesty

SERVICE
Serve with creativity and competence, and actively contribute to the well-being of our community through the understanding of its needs, values, and goals

EXCELLENCE
Strive for the highest of standards in our work every day
WHO WE ARE

The following functional areas make up the Department of Safety & Security:

- Communications
- Emergency Communications
- Emergency Management
- Environmental Health and Safety
- Finance
- Human Resources
- Law Enforcement Systems
- Professional Accountability
- Protective Services
- Risk Management
- Security Services
- Security Systems
- Transportation & Parking Services
- University of Chicago Charter School Security
- University of Chicago Laboratory Schools Security
- University of Chicago Police Department
Our Community

The University of Chicago is located in the Hyde Park neighborhood on the south side of Chicago. The Department of Safety & Security’s community extends beyond Hyde Park to include other nearby, similarly diverse and dynamic neighborhoods.
Like the communities we serve, the University of Chicago Police Department and the Department of Safety & Security are comprised of a diverse group of individuals. This diverseness is consistent with the department’s mission, as well as the University’s core values of diversity and inclusion.

**Non-sworn members of the Department of Safety & Security:**
- 56% Female
- 44% Male
- Black: 50%
- White: 36%
- Hispanic: 10%
- Other: 4%

**Sworn UCPD officers:**
- 18% Female
- 82% Male
- Black: 57%
- White: 28%
- Hispanic: 14%
- Other: 1%

Percentages are rounded to the nearest whole number.
NOTABLE ACCOMPLISHMENTS

For a third year in a row, the University of Chicago’s Department of Safety & Security ranked third in the Security 500 Survey list of higher education institutions. The annual safety and security benchmarking survey ranks organizations by industry and considers safety-related programs; enterprise risk management processes; security-related functions and responsibilities; security spending per person and spending compared with the organization’s revenue; and the number of police and security officers in relation to an organization’s facilities.

Courtney Davis, Director of Risk Management, was nominated to the University Risk Management and Insurance Association (URMIA) Board of Directors. Members of URMIA’s Board of Directors are elected by their peers to govern the organization. In this role, Courtney will serve one three-year term and be responsible for directing URMIA’s activities and ongoing organization and development.
BY THE NUMBERS

1,174,227
Rides on University shuttles

1,066,994
Rides on University-subsidized CTA bus routes

108,238
Calls received to the Emergency Communications Center

21,972
Daily parkers in campus lots

4,500
Parking permits sold

108,238
Calls received to the Emergency Communications Center

21,972
Daily parkers in campus lots

4,500
Parking permits sold

1,066,994
Rides on University-subsidized CTA bus routes

1,174,227
Rides on University shuttles

72%
Crimes against persons cleared by the UCPD

905
Safety Escorts provided

4,110
UCPD safety presentation attendees

122
General fire and life safety building inspections

500+
Violent intruder training attendees

400+
Security cameras installed or upgraded

8,164
EHS safety training classes completed

4,110
UCPD safety presentation attendees

1,066,994
Rides on University-subsidized CTA bus routes

1,174,227
Rides on University shuttles

72%
Crimes against persons cleared by the UCPD

905
Safety Escorts provided

122
General fire and life safety building inspections

500+
Violent intruder training attendees

400+
Security cameras installed or upgraded

21,972
Daily parkers in campus lots

4,500
Parking permits sold

8,164
EHS safety training classes completed

70%
EHS safety training compliance across campus

982
Background checks for the Policy on the Safety of Children in University Programs

400+
Security cameras installed or upgraded

500+
Violent intruder training attendees

122
General fire and life safety building inspections

982
Background checks for the Policy on the Safety of Children in University Programs

8,164
EHS safety training classes completed

70%
EHS safety training compliance across campus

4,500
Parking permits sold

21,972
Daily parkers in campus lots

1,066,994
Rides on University-subsidized CTA bus routes

1,174,227
Rides on University shuttles
The Campus Safety Division continued to research, support, and implement new and updated technology for the University of Chicago Police Department and for campus safety efforts as a whole throughout 2016.

In April, all UCPD officers were equipped with new body-worn cameras. The cameras help preserve law enforcement data for investigations and prosecutions, promote officer safety, serve as a training tool, and help build trust with the community.

Another technology-based tool that UCPD officers use are fixed license plate readers (LPR). In 2016, the number of LPRs grew from 17 to 27. LPRs have proven to be effective tools in the prevention and fight against crime due to their ability to read license plates in low light, sunshine, fog, and cars traveling at high speeds. Additionally, the number of mobile LPRs used by the UCPD increased from two to seven.

In 2016, Campus Safety also completed a capital campaign to improve the cameras on top of the network of emergency phones located around campus. This allowed for new cameras to be purchased as well as the replacement of old analog cameras with digital cameras.
Emergency Management continued to train and prepare more members of the University and its affiliates in 2016. Among those receiving emergency management training were the University’s large network of communications professionals. Affiliated groups receiving emergency management training included staff at the University of Chicago Medicine’s facility in Darien, Ill., the Family Friend Center, the Catholic Theological Union, Chapin Hall, and the Woodlawn Charter School.

Emergency Management’s Violent Intruder Training course was conducted approximately 20 different times to both on- and off-campus partners. This course provides an analysis of the violent intruder threat, helps attendees recognize warning signs and progressions of behavior, and provides guidance on what individuals should do if ever involved in a violent intruder situation.

To ensure that the University’s first responders and policy makers were prepared in the event of an emergency, several table top exercises were held in 2016. Emergency Management worked directly with the University Policy Group and the University’s police department by conducting three table top exercises that examined issues related to emergencies and public safety on campus.
Through a variety of initiatives and outreach efforts, Environmental Health and Safety (EHS) continued to improve the University’s safety culture, while promoting safety awareness across the many different departments, schools, and programs it serves.

EHS developed a job safety analysis (JSA) training campaign, resulting in the completion of 150 JSAs and training more than 50 percent of the University’s Facilities Services’ trade shop staff. Another way EHS was able to increase safety awareness was the creation and posting of energy control procedures focusing on new and high-risk facilities, such as plants and laboratory buildings on campus.

By partnering with campus stakeholders, EHS improved overall safety training compliance numbers, which meant more than 50 percent of non-laboratory training profiles were updated.

Another achievement in 2016 was the completion and finalization of a memorandum of understanding between EHS, the University’s Office of Research Safety, the University of Chicago Medicine’s Environmental Health and Safety office, and laboratory safety specialists. This agreement helps to identify roles and responsibilities, eliminates potential service gaps, increases cohesiveness, transparency, and collaboration across the safety offices, which in turn helps strengthen the overall campus safety message.
Throughout 2016, Risk Management continued to help streamline University and University of Chicago Medicine insurance contracts, often times resulting in better coverage and greater efficiencies, while realizing a cost savings proportional to the change in exposures.

Risk Management conducted an RFP for insurance brokerage services that resulted in a 12.5% savings in fees, enhanced brokerage services, and an enriched partnership with the University’s medical center. Risk Management also helped the University’s medical center with the implementation of a professional liability insurance program for its newly formed clinical integrated network and the unit helped secure workers’ compensation self-insurance approval from the state of Illinois.

On the University side, Risk Management secured insurance and addressed recommendations to assist with the opening of the new North Campus Residence Hall. The three-building complex, which opened in the summer of 2016, houses approximately 800 undergraduate students and includes a dining facility and retail space.
In 2016, Transportation & Parking Services embarked on a multi-modal study to create a strategic plan that serves the University for the next five to eight years. In conjunction with the University’s Facilities Services’ Planning Department, this study looks at ways to improve service, while taking into consideration safety, transportation demand management, sustainability, and cost analysis.

Work on the Multi-Modal Transportation Plan (MMTP) began with the formation of a steering committee, a working group, and focus group workshops to collect input from graduate students, staff, faculty, and University of Chicago Medicine representatives. Out of this work five major goals were developed: establish a vision for multi-modal transportation at the University; reduce the University’s reliance on single-driver vehicles; prioritize mobility options; identify sets of near-term and intermediate-term cost-effective ways to enhance campus mobility and parking inventory options; and complement and enhance the University’s Sustainability Plan.

Separate from the MMTP, but related to the unit’s transportation demand management efforts, was the elimination of an underused and costly bus route. Discontinuing the Chicago Transit Authority’s route 170 offered many benefits: improved sustainability by ending a sparsely ridden large bus; a savings of $400,000; and the creation of a new route using the University’s existing shuttle provider, which in turn allowed for more flexibility with the route, times, and improved service and efficiency.
The University of Chicago Police Department made strides in building relationships and strengthening ties with individuals and groups who live, work, and go to school within our patrol area. The department’s Community Relations Unit expanded both in number of officers and the level of community engagement it provided in 2016. Both CRU and patrol officers are active in campus and community events to create new relationships and strengthen established ones.

The UCPD had a greater opportunity to interact with University students by presenting safety information to new undergraduate students; participating in the “See Through Stigma” resources fair, which encourages students and staff to discuss mental health issues; and by taking part in the University’s Phoenix Fest 2016, an event created to educate incoming students about the wellness services in Hyde Park and to promote a healthy lifestyle and success at the University.

In addition to outreach programs for University students, the UCPD continued to build relationships with community members. UCPD leadership participated in the Seventh Annual Woodlawn Community Summit, an open forum in which neighbors and key stakeholders focused on area safety and created an action plan for civic engagement and neighborhood transformation.

The UCPD also engaged with the youngest members of our community. Through programs such as the Law and Your Community, tutoring students at the Charter School, and giving presentations to groups such as local Cub Scouts, as well as handing out frozen treats on the hottest days of the year, the UCPD continued to build positive relationships with area youth.