# LETTER FROM THE ASSOCIATE VICE PRESIDENT

## MISSION

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In 2015, the Department of Safety & Security continued to focus on service improvements and implemented several key enhancements in an effort to serve our University and community partners more effectively. One such enhancement is the University of Chicago Police Department’s (UCPD) commitment to operate in a more transparent manner. In support of this effort, the UCPD now makes daily online updates of its policing activities and provides more detailed information about its practices. Additionally, UCPD expanded its outreach efforts with the creation of a Community Advisory Committee, consisting largely of local community members and members of the UCPD's leadership. The Committee aims to promote greater engagement and communication with the community.

Other service enhancements include the addition of the Office of Risk Management to the Department of Safety & Security and the creation of the new Campus Safety unit. Risk Management complements the overall department portfolio, while the creation of the Campus Safety unit aligns several departmental functions, to help enhance our effectiveness.

With the expansion and reorganization within the Department of Safety & Security, daily operations of the UCPD shifted to a new chief of police in August 2015, allowing me to have greater focus on the University’s overall safety and security efforts.

As we look to 2016, we will continue to refine and expand our efforts to enhance overall service delivery and engagement with the community. I look forward to our new collaborations in the year ahead.

Marlon C. Lynch
Associate Vice President for Safety, Security and Civic Affairs
MISSION

THE DEPARTMENT OF SAFETY & SECURITY IS DEDICATED TO PROMOTING A SAFE AND SECURE ENVIRONMENT IN WHICH KNOWLEDGE MAY BE FREELY AND RIGOROUSLY PURSUED.

TO ACHIEVE THIS MISSION, WE CALL UPON OUR COLLECTIVE SKILLS AND EXPERTISE TO PROVIDE AN INTEGRATED SAFETY PROGRAM THROUGH COLLABORATIVE PARTNERSHIPS, WHILE ADHERING TO OUR CORE VALUES OF:

RESPECT
Engage members of the diverse community with dignity and compassion

INTEGRITY
Perform our duties with an unwavering commitment to a code of honesty

SERVICE
Serve with creativity and competence, and actively contribute to the well-being of our community through the understanding of its needs, values, and goals

EXCELLENCE
Strive for the highest of standards in our work every day

RISE
The following functional areas make up the Department of Safety & Security (DSS):

- Communications
- Emergency Communications
- Emergency Management
- Environmental Health and Safety
- Finance
- Human Resources
- Law Enforcement Systems
- Professional Accountability
- Protective Services
- Risk Management
- Security Services
- Security Systems
- Transportation & Parking Services
- University of Chicago Charter School Security
- University of Chicago Laboratory Schools Security
- University of Chicago Police Department
Our community includes the University of Chicago’s Hyde Park campus and several adjacent neighborhoods on the south side of Chicago.
NOTABLE ACCOMPLISHMENTS

For the second year in a row, the University of Chicago’s Department of Safety & Security received a third place ranking in the Security 500 Survey, an annual safety and security ranking by industry. This is the third time in as many years that UChicago ranked in the top four among other higher education institutions.
BY THE NUMBERS

1,290,228 rides on University shuttles

400+ security cameras installed or upgraded around campus

1,100,715 rides on University-subsidized CTA bus routes

130 fire and life safety building inspections conducted

24,030 Community Relations Unit interactions through presentations, meetings, and events

23,458 training encounters for Environmental Health & Safety

117,099 calls received to the Emergency Communications Center

32,400 daily parkers in campus lots
PARTNERING WITH THE COMMUNITY

Members of the Department of Safety & Security engaged with the community through several organizations in a variety of events:

- Blackstone Bikes
- Boy Scouts of America
- Chicago Department of Transportation Bicycle Ambassadors
- Chicago Fourth Ward safety and security meetings
- Chicago Police Department’s District 002 Advisory Council meetings
- Chicago Police Department’s District 002 and 003 CAPS meetings
- Chicago Police Department’s District 002 National Night Out
- Chicago Police Department’s Positive Loitering event
- Hyde Park Business Operators
- July 4th parade on 53rd Street
- Kickball and basketball games with University students
- Know Your Rights event
- National Safety Awareness Month events
- Play Streets community event
- Pop-Up Youth Center
- Popcorn with the Police
- Preschool visits by members of the UCPD
- Project Safe Neighborhood
- Ronald McDonald House
- UC-RAD Systems
- University of Chicago Charter School mentoring program
- University of Chicago Medicine Comer Children’s Hospital toy drive
- University homecoming events
- University orientation week
- Woodlawn Ice Cream Social
PROMOTING CAMPUS SAFETY

Working to provide a safe environment is a core competency of the Department of Safety & Security. The following is a sampling of the framework and services provided by the department in 2015.
The Office of Risk Management, in conjunction with key partners across campus, began developing the framework for a new University-wide policy that helps protect minors participating in programs at the University of Chicago. The Policy on the Safety of Children in University Programs sets forth the requirements and legal obligations of University members involved with programs that serve children. A committee was formed, supporting materials created, and ground work was laid to roll out this broadly impactful policy.

Environmental Health and Safety (EHS) implemented a formal bill of lading procedure to track the movement of compressed cylinders on campus. This initiative increases campus safety by identifying hazards associated with cylinders on each truck and more clearly defining first-responder protocols (evacuation, isolation, flammable, toxic, etc.) in the event of an emergency or a release.

EHS also coordinated a comprehensive room-by-room asbestos inspection of 2.8 million square feet or 68 percent of campus. All reasonably accessible building materials were sampled and catalogued in a final report to communicate locations of asbestos materials to consider when creating renovation budgets or developing long-term capital funding requests and space management.

The entire fleet of Transportation & Parking Services’ UGo shuttles are now equipped with a tool that records driving data to provide feedback to the driver. DriveCam’s video event recorders include video and audio capability focused on the road outside of the vehicle and on the driver. The video is continually recorded on a short loop and only stored when the vehicle is involved in a collision, the driver brakes hard, risky driving behavior is detected, or another potential threat occurs. This technology also provides a manual button that can be triggered by the driver in the event of an incident or emergency.
PREPARATION AND TRAINING

The Department of Safety & Security devotes a great deal of time and resources to training and preparedness every year. The following are a few highlights of the trainings conducted in 2015.
Expanding its awareness training across campus, the Office of Emergency Management conducted the first active shooter tabletop exercise for the University of Chicago’s Policy Group, comprising the highest levels of University leadership. This training took place just weeks before a threat was made to a specific, highly-visible area on campus. As a result of the threat, University leadership, with a greater familiarity on how to respond in such an instance, consulted with federal and local law enforcement authorities and made the decision to close campus for the day.

The UCPD hosted a series of Fair and Impartial Policing Trainings for all ranks of police officers at a time when police biases were in the national spotlight. Nationally-recognized experts conducted this training, which focused on providing officers with a better understanding of biases and how tactics such as racial profiling can negatively impact the communities they serve.

In June 2015, the UCPD began posting to its website traffic stop and field contact reports with details including time, location, reason for the stop, disposition, whether a search was conducted, and the race and gender of the person stopped. The UCPD also provides arrest record information, upon request, similar to information provided by public police departments. Information is also available about the UCPD’s practices, training, and how it works in conjunction with the Chicago Police Department. Providing this information goes beyond what’s required by Illinois law for police departments at private institutions.

The creation of the Community Advisory Committee is another key component to the UCPD’s transparency initiative. The advisory committee is primarily comprised of representatives from the four city wards that the University boundaries encompass, in addition to at-large members and UCPD leadership. The purpose of the advisory committee is to promote awareness of the UCPD’s services and programs through increased education of police activities and programs available to the community. The committee also provides an opportunity for the police to strengthen their relationship and collaborative efforts with area residents.