

DEPARTMENT OF SAFETY & SECURITY

# 2014 ANNUAL REPORT



THE UNIVERSITY OF CHICAGO  
**Safety  
& Security**

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THE UNIVERSITY OF CHICAGO  
DEPARTMENT OF SAFETY & SECURITY  
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Cover art: Cobb Hall on the University of Chicago's campus  
Photo by Tom Rossiter

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## LETTER FROM THE ASSOCIATE VICE PRESIDENT & CHIEF OF POLICE

While our day-to-day work throughout 2014 continued to center on the safety of those who live, work, and visit the greater Hyde Park area, we strategically looked for ways to improve how we performed our duties. One particular area of focus was enhancing our technological resources. We implemented the use of new systems and tools, many of which improved the way our systems interfaced with each other. Our technologies now effectively work together and provide us with a comprehensive system to help us do our jobs.

We also increased our efforts to engage with members of our community. This was evident in the creation of a local business operators group that shortly after its inception grew to include most of the community of business owners due to its usefulness and popularity. This level of local engagement also included a range of community groups, varied in ages and backgrounds, where safety presentations were given and topics concerning safety were discussed.

A significant milestone in 2014 for the Department of Safety & Security, was the University of Chicago Police Department becoming the first private university police department in the Midwest to receive the Advanced Law Enforcement Accreditation recognition from the Commission on Accreditation for Law Enforcement Agencies (CALEA). We achieved this designation thanks to the many hours of preparation and planning by members of the department as well as the support of our University and community partners.

We continue to look for opportunities to collaborate with other departments, divisions, and groups across the University, and look for efficient and effective ways to serve the students, faculty, and staff of the University of Chicago, and the vibrant community it's part of.

**Marlon C. Lynch**  
**Associate Vice President for Safety, Security and Civic Affairs & Chief of Police**

# MISSION

THE DEPARTMENT OF SAFETY & SECURITY IS DEDICATED TO PROMOTING A SAFE AND SECURE ENVIRONMENT IN WHICH KNOWLEDGE MAY BE FREELY AND RIGOROUSLY PURSUED.

TO ACHIEVE THIS MISSION, WE CALL UPON OUR COLLECTIVE SKILLS AND EXPERTISE TO PROVIDE AN INTEGRATED SAFETY PROGRAM THROUGH COLLABORATIVE PARTNERSHIPS, WHILE ADHERING TO OUR CORE VALUES OF:

## RISE

### RESPECT

Engage members of the diverse community with dignity and compassion

### INTEGRITY

Perform our duties with an unwavering commitment to a code of honesty

### SERVICE

Serve with creativity and competence, and actively contribute to the well-being of our community through the understanding of its needs, values, and goals

### EXCELLENCE

Strive for the highest of standards in our work every day

# WHO WE ARE

- ◁ ENVIRONMENTAL HEALTH AND SAFETY
- ◁ MANAGEMENT OPERATIONS
- ◁ OFFICE OF EMERGENCY MANAGEMENT
- ◁ OFFICE OF THE ASSOCIATE VICE PRESIDENT
- ◁ OFFICE OF PROFESSIONAL ACCOUNTABILITY
- ◁ OFFICE OF PROTECTIVE SERVICES
- ◁ POLICE DEPARTMENT
- ◁ SECURITY SERVICES
- ◁ SECURITY SYSTEMS
- ◁ TRANSPORTATION & PARKING SERVICES





# THE AREA WE SERVE

The boundaries of the area we serve encompass the University of Chicago's Hyde Park campus and several neighboring communities within the boundaries of 37th Street to 64th Street, and South Cottage Grove Avenue to Lake Shore Drive.





# BY THE NUMBERS

**107,508**  
calls to UCPD for service

**15,797**

interactions between  
the Community Relations  
Unit and the community

**3,153**  
service requests for  
Security Systems

**11,793**  
people trained in all  
EH&S safety classes

**82**  
lab  
inspections  
conducted

**40**  
general  
building  
inspections  
conducted

**1,061,174**

rides taken  
on UGo shuttles

**1,061,174**

rides on  
University-subsidized  
CTA routes


**86%**  
clearance rate  
for crimes  
against persons

# NOTABLE ACCOMPLISHMENTS

THE DEPARTMENT OF SAFETY & SECURITY IS PROUD TO  
HAVE RECEIVED THE FOLLOWING RECOGNITIONS IN 2014:



**THE UNIVERSITY OF CHICAGO POLICE DEPARTMENT** earned the Advanced Law Enforcement Accreditation recognition from the Commission on Accreditation for Law Enforcement Agencies (CALEA) in July. With the distinction, the UCPD became the first private university police department in the Midwest to be CALEA accredited.



## 3rd place in the higher education category of Security Magazine's Security 500 Benchmarking Survey

**THE DEPARTMENT OF SAFETY & SECURITY** improved one spot to third place in the higher education category of Security Magazine's Security 500 Benchmarking Survey ranking in 2014. The survey annually ranks organizations in 18 vertical markets and their investment in safety and security resources and practices. This is the second year that the University of Chicago's Department of Safety & Security participated in the survey.

# EMBRACING TECHNOLOGY

THROUGHOUT 2014, THE DEPARTMENT OF SAFETY & SECURITY IMPLEMENTED MANY NEW TECHNOLOGICAL FEATURES AND UPGRADED SEVERAL OTHERS TO ASSIST IN OUR EFFORTS TO PROVIDE A SAFE ENVIRONMENT.





**CARD READERS** added onto all UChicago shuttles to determine peak ridership times and routes.

**PARKING TECHNOLOGY** reconfigured so users only need their University ID for parking access.

**ONLINE SAFETY TRAININGS** developed combining PowerPoint, audio files, and YouTube for the Chalk platform for Environmental Health and Safety's mandatory trainings. Features include automatically graded and exported quiz results sent to the online tracking system so users can immediately view their compliance with training requirements.



All **PATROL CAR COMPUTERS** were replaced with upgraded equipment.

An additional 250 **HIGH-DEFINITION CAMERAS** were installed throughout the community.

Initial installation of **IN-CAR VIDEO** added to 10 UCPD patrol cars.

Two **MOBILE LICENSE PLATE RECOGNITION** (LPR) systems were piloted in patrol cars.

**HARDWARE AND SOFTWARE UPGRADES** made to Emergency Communications Center's systems.

Developed an **ONLINE UCPD COMPLAINT FORM**.

**NEW RADIOS** were purchased for contract security team members to increase interoperability.

# DEPARTMENT DIVERSITY

DIVERSITY AND INCLUSION IS AN INTEGRAL PART OF THE UNIVERSITY OF CHICAGO'S CORE VALUES AS AN ACADEMIC AND RESEARCH INSTITUTION, EMPLOYER, AND COMMUNITY MEMBER. THESE VALUES ARE SUPPORTED THROUGH THE DEPARTMENT OF SAFETY & SECURITY'S HIRING PRACTICES AND REFLECTED IN OUR RANKS.

## DEPARTMENT-WIDE



**34%**  
FEMALE



**66%**  
MALE

**59 %**  
**29 %**

**BLACK**  
**WHITE**

**11 %**  
**1 %**

**HISPANIC**  
**ASIAN**

## SWORN POLICE OFFICERS



**21%**  
FEMALE



**79%**  
MALE

### MALE POLICE OFFICERS



**67 %** BLACK  
**21 %** WHITE  
**12 %** HISPANIC

### FEMALE POLICE OFFICERS



**50 %** BLACK  
**40 %** WHITE  
**10 %** HISPANIC

### OVERALL SWORN OFFICERS



**63 %** BLACK  
**25 %** WHITE  
**12 %** HISPANIC



# COMMUNITY OUTREACH & ENGAGEMENT

**THROUGHOUT 2014, THE DEPARTMENT OF SAFETY & SECURITY** continued its efforts to engage with the community in a variety of ways, including philanthropic and outreach projects that helped strengthen our relationships with the University and our neighbors. From participating in a toy drive for patients at Comer Children's Hospital, to planning, purchasing, and preparing a meal for the families staying in the local Ronald McDonald House, to continuing to mentor and tutor students at the Donaghue Elementary School, members from every unit with the Department of Safety & Security engaged with our community.





Examples of how the Department of Safety & Security engages with the community we serve include:

**THE COMMUNITY RELATIONS UNIT** formed the Hyde Park Business Operators group as a way to communicate with area business owners. The group consists of approximately 90 members and meets quarterly. The UCPD also communicates with business owners on a weekly basis or more frequently when necessary, and assists them with developing strategies to help keep their businesses safe.

**MEMBERS OF THE UCPD** regularly met with the Fourth Ward Safety & Security Commission, area Property Manager's Association, various religious and University groups. The UCPD and Transportation & Parking Services also provided support and services for community events such as First Fridays and the UCPD's Community Relations Unit regularly participated in a meet and greet with students in one of the busiest dining and activities buildings on campus.



# OUR IMPACT ON SAFETY

THE VARIETY OF SERVICES AND EXPERTISE PROVIDED BY THE DEPARTMENT OF SAFETY & SECURITY HELPS US PROVIDE A COLLABORATIVE AND HOLISTIC APPROACH TO SAFETY FOR MEMBERS OF THE UNIVERSITY AND NEIGHBORING COMMUNITIES. EXAMPLES OF OUR SAFETY IMPACT INCLUDE:

The Office of Emergency Management held four **EMERGENCY-RELATED EXERCISES WITH INTERNAL AND EXTERNAL PARTNERS** in 2014. These drills allow for planning and practicing our response to an emergency, but also allow University resources and knowledge to be shared with organizations such as the University of Chicago Laboratory Schools and the UChicago Child Development Center.

The UCPD **EXPANDED ITS COMMITMENT TO SAFE PASSAGE** for students of the University's Laboratory Schools and Charter School throughout 2014. These efforts included a new traffic plan implemented to increase safety during arrival and dismissal times and an increased police presence at the high school during dismissal times.

The UCPD worked with the Illinois Department of Transportation to **IDENTIFY KEY INTERSECTIONS IN OUR PATROL AREA WHERE TRAFFIC CRASHES OCCUR**. Once the locations were identified, targeted strategies including driver and cyclist education, were implemented to help minimize the opportunity for crashes to occur.



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