

DEPARTMENT OF SAFETY & SECURITY

# 2019 ANNUAL REPORT







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The **Department of Safety & Security** provides a comprehensive approach to our safety and security services and each year we take opportunities to evaluate and improve our services to the community. Our goal has always been to provide best in class safety and security services that strengthen our community partnerships, streamline our services, improve our technology and help contain costs. This annual report highlights the many achievements made by our staff and our individual units in realization of those goals.

In addition to the 2019 achievements featured in this annual report, I want to take a moment to highlight **three major accomplishments**:

**The Office of Environmental Health and Safety** successfully launched a new online safety learning management system that improves and enhances the content and quality of safety education for our community;

**The Office of Transportation and Parking** began a pilot program with Lyft, a ridesharing company, with the intended focus to improve sustainability and provide different transportation options for community members; and

**The University of Chicago Police Department** was recognized locally and nationally by two different organizations when Chief Kenton Rainey was selected as the Law Enforcement Officer of the Year by the Chicago Area National Alliance on Mental Illness (NAMI) and the UCPD Police Athletics Program (PAL) was presented with the Award for Innovations in Community Oriented Policing by the International Association of Campus Law Enforcement Administrators (IACLEA).

I am proud of our accomplishments in 2019 and I look forward to building on this work in the next year and beyond.

Eric M. Heath  
Associate Vice President for Safety & Security



## MISSION

The Department of Safety & Security is dedicated to promoting a safe and secure environment in which knowledge may be freely and rigorously pursued.

To achieve this mission, we call upon our collective skills and expertise to provide an integrated safety program through collaborative partnerships, while adhering to our core values of:

## RISE

### RESPECT

Engage members of the diverse community with dignity and compassion

### INTEGRITY

Perform our duties with an unwavering commitment to a code of honesty

### SERVICE

Serve with creativity and competence, and actively contribute to the well-being of our community through the understanding of its needs, values, and goals

### EXCELLENCE

Strive for the highest of standards in our work every day





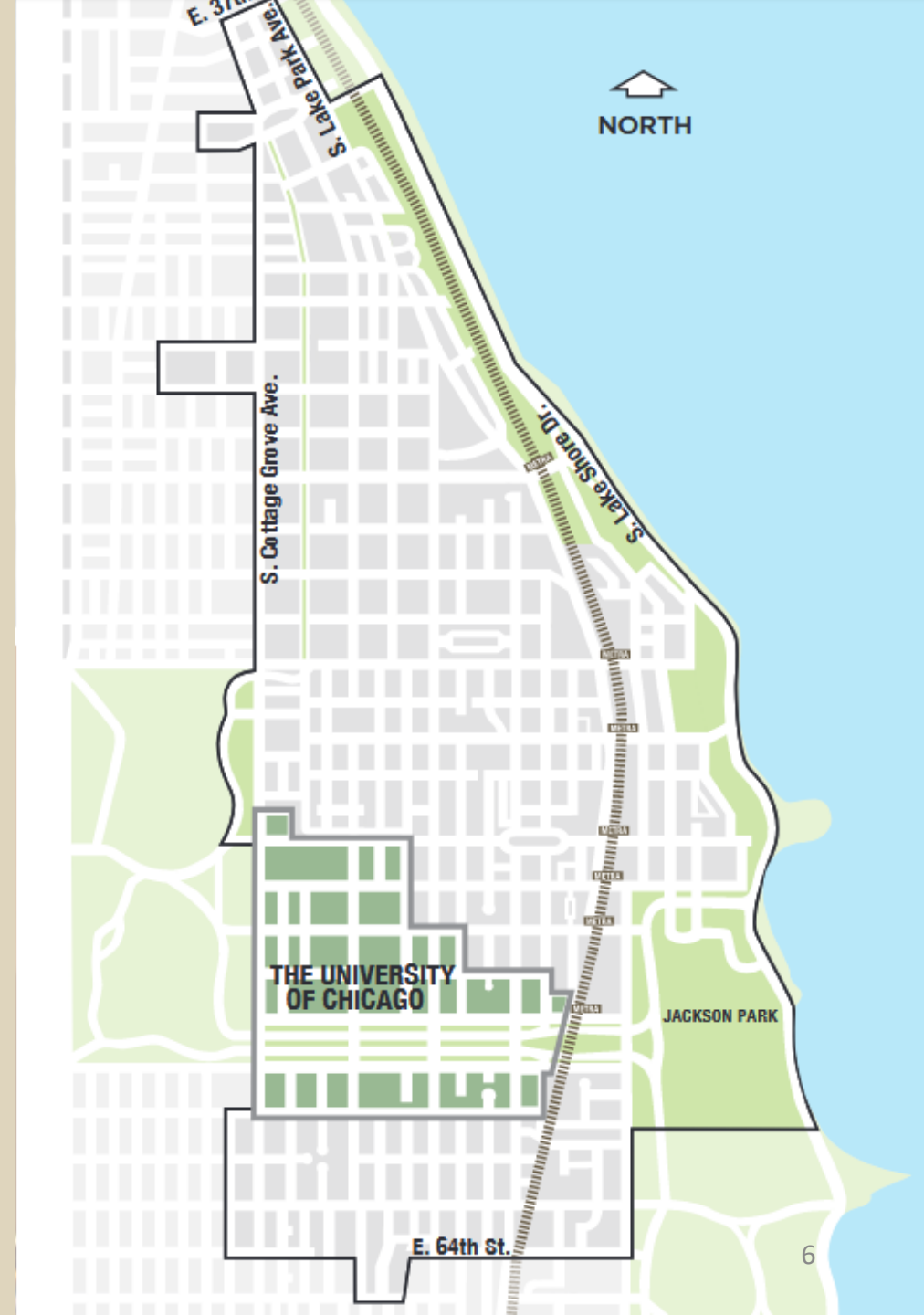
## WHO WE ARE

The Department of Safety & Security is comprised of these areas:

- › Accountability and Clery Compliance
- › Campus Safety
- › Emergency Management and Communications
- › Environmental Health and Safety
- › Professional Standards and Training
- › Protective Services
- › Security and Law Enforcement Services
- › Security Services
- › Transportation & Parking Services
- › University of Chicago Charter School Security
- › University of Chicago Laboratory Schools Security
- › University of Chicago Police Department

## OUR COMMUNITY

The University of Chicago is located in the Hyde Park community on the south side of Chicago. The Department of Safety & Security serves Hyde Park and portions of neighboring communities such as Kenwood, North Kenwood, Oakland, and Woodlawn.

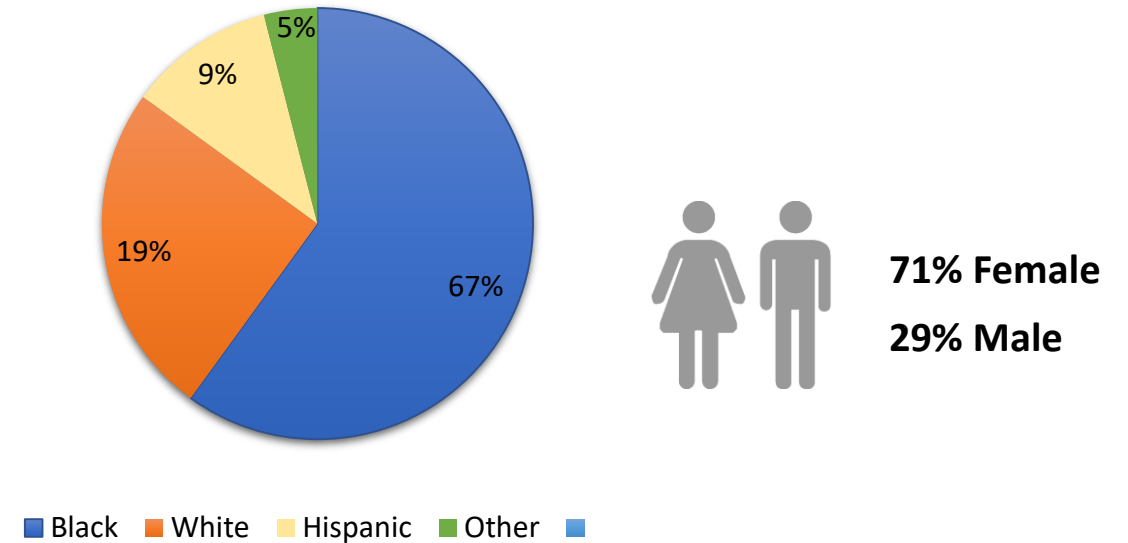




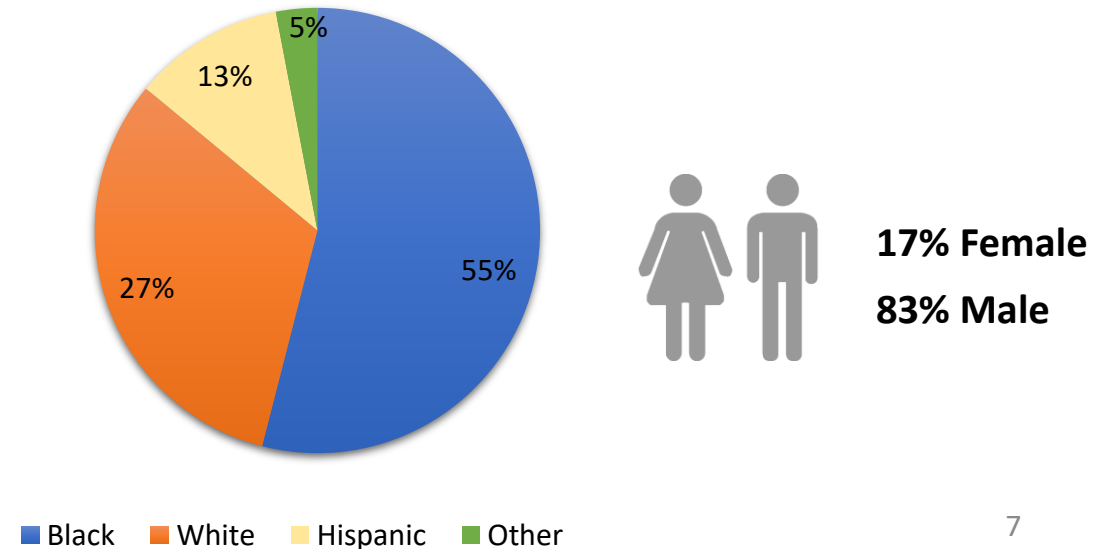
## DEPARTMENT DIVERSITY

Like the city of Chicago and the community we are located within, the Department of Safety & Security and the University of Chicago Police Department represent a diverse group of individuals. The diversity of our staff aligns with our mission and the values of the University of Chicago.

### Non-sworn members of the Department of Safety & Security



### Sworn UCPD Officers



BY THE NUMBERS

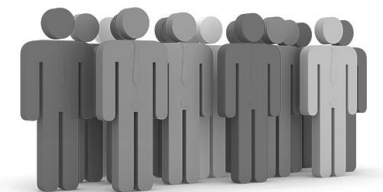
22,628

UCPD community event participants

8

Security technology projects completed per month

6354



Attendees for UCPD safety presentations or tabling events



10,780  
UChicago Safe App Users

69



General fire and life safety building inspections

20



Violent Intruder safety training sessions

695

Number of Safety Escorts provided

20

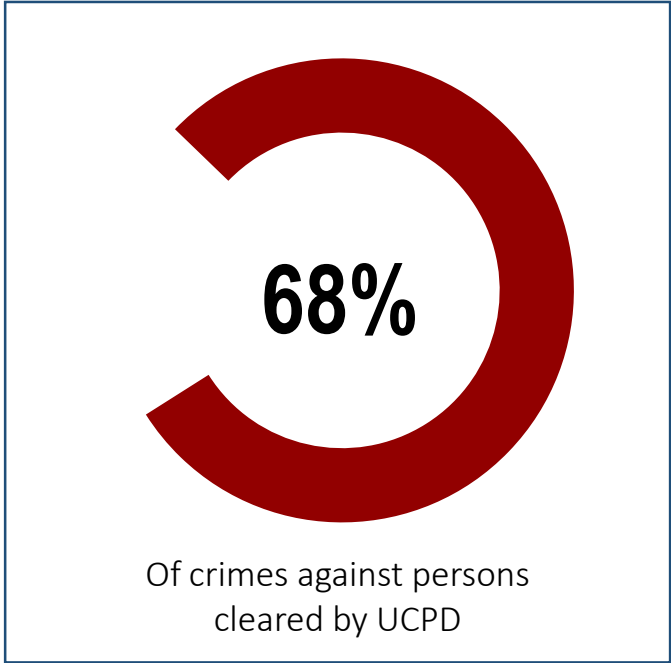
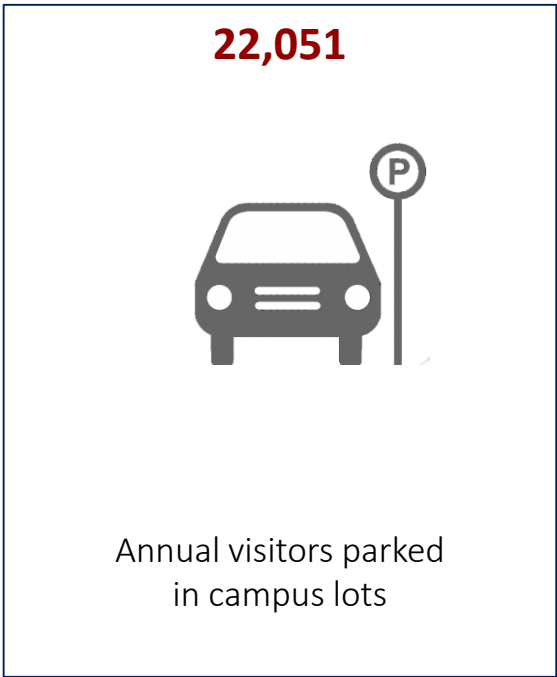
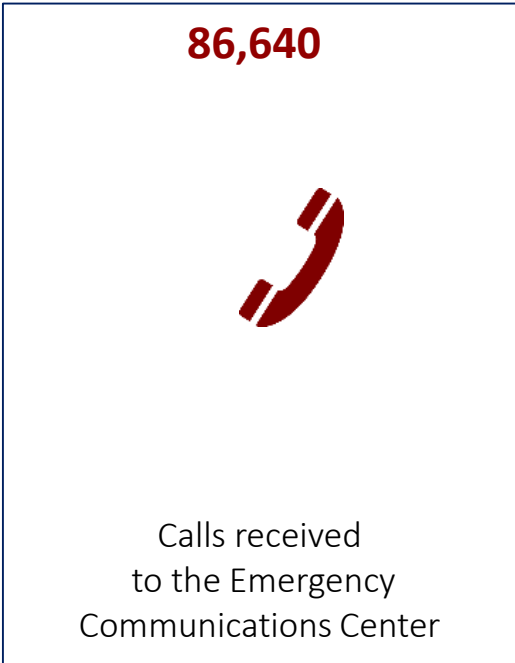
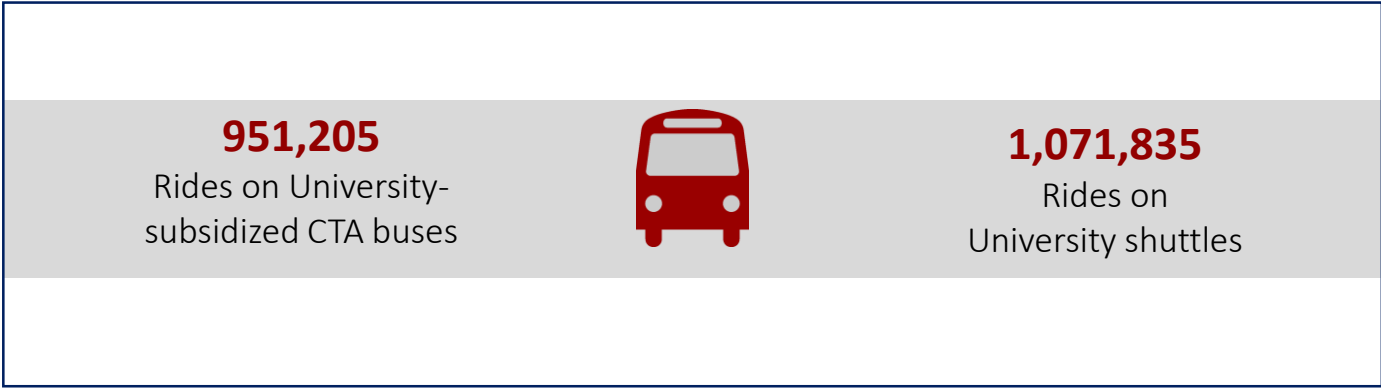
Emergency Action Plans and Associated Trainings

472

Hot Work Permits issue



BY THE NUMBERS



## CAMPUS SAFETY DIVISION

### ENHANCING SAFETY THROUGH TECHNOLOGY AND TEAMWORK

In 2019, the Campus Safety Division replaced the Video Management System (VMS) currently in use by the Department of Safety and Security. This new **Genetec OmniCast VMS** platform modernizes every aspect of the operation while maximizing previous investments made in cameras, servers, and infrastructure. Genetec allows the department to offer a more diverse list of features to our campus partners, brings enhanced tools to the investigations team, and allows for greater auditing and compliance with industry and technology best practices.

Moving the VMS to Genetec also builds on top of our existing Genetec LPR platform consolidating two previously separate systems. This consolidation reduces system complexity and increases operational readiness, as well as streamlines administrative processes such as user management and annual licensing. Our LPR deployment was then expanded by 30%, with the addition of 10 new cameras.

A new work order management solution powered by **Mpulse** has also been implemented. This system supports the internal operations of the department. This new database improves the department's ability to better track a variety of data points, such as equipment repairs, installation projects, and inventory management.

Security was enhanced by instituting the **Raptor Visitor Management System** at each **Charter campus** and a visitor management policy was developed. Every visitor is instantly screened against the registered sex offender database in all 50 states.

A professional **full-time Community Service Unit** was established at each **Charter campus** with a standardized set of policies and training including Crisis Intervention Training and School Resource Officer Training.



Campus Safety provided the **Woodlawn Middle School** with school supplies as well as assistance with the after-school program and basketball programs.



**Kelly Bryant, Director for Campus Safety** became a coach for the Girls on the Run for Woodlawn Middle School. Girls on the Run is a 10-week after school program that is designed to inspire girls of all abilities to recognize and embrace their inner strength. Lessons emphasize the important connection between physical and emotional health.



## CAMPUS SAFETY DIVISION

### ENHANCING SAFETY THROUGH TECHNOLOGY AND TEAMWORK

The **Lab Community Services Officers** completed a 40 hour training program that including modules on mental health awareness, violent intruder response, CPR/First Aid, and mandated reporter issues. They completed the conversion to the Community Service Model at Earl Shapiro Hall and the Historic Campus.

In September of 2019, Campus Safety worked with UCPD's Community Relations Unit and the Chicago Park District to bring a bike registration drive to the Earl Shapiro Hall and Historic Campus Buildings. They were able to slow a growing trend of bicycle thefts on the Lab Campus and provide numerous families with information on how to bike safely throughout the city.

## Notable Accomplishments



**Dan Green** was named Employee of the Year for Campus Safety.

Congratulations to **Lanesha Dixon**, Community Service Officer at the Lab School. She was featured in the Civic Engagement newsletter in May 2019.

<https://civicengagement.uchicago.edu/news/getting-a-job-growing-a-career-south-siders-connect-with-campus-employment>







# EMERGENCY MANAGEMENT

## PREPAREDNESS

Emergency Management conducted a site assessment, training and tabletop exercise for **the University of Chicago Francis and Rose Yuen Campus in Hong Kong**. They met with and interviewed public safety officials at the campus and in Hong Kong to develop best practices for emergency management and safety.

Emergency Management participated in **Operation Power Play**, a statewide disaster preparedness drill exercise. This exercise examined contingencies related to wide-spread power outages in Illinois. As part of this exercise, the University tested a live switch from a primary to an alternate power plant.

An alternate capability for the Emergency Communication Center was established in the event the primary center is damaged. The alternate center can be ramped up nearly instantaneously so that emergency calls from the community can continue to be serviced.





# ENVIRONMENTAL HEALTH AND SAFETY

## ADDED EFFICIENCY THROUGH SUPPORT AND COLLABORATION

In 2019 Environmental Health and Safety successfully launched a new **safety learning management system** via the EHSA platform. New online training was published and more online content was developed for 2020.

Environmental Health and Safety substantially increased the training compliance rate for the University's highest risk group outside of a lab. This effort supported key benchmarking goals in Facilities Services quest to receive recognition and award for Excellence in Facilities Management.

Databases were also developed to efficiently manage environmental work requests and environmental historical information of University properties.



## ENVIRONMENTAL HEALTH AND SAFETY

### ADDED EFFICIENCY THROUGH SUPPORT AND COLLABORATION

Through collaboration with the **Office of Research Safety**, improved waste labeling practices in laboratories through auditing and in-person coaching was established.

A database was created in 2019 with an interactive map to communicate the history of environmental site assessments, soil sampling and remediation plans. This is an invaluable tool used by campus planning.

Environmental Health and Safety worked closely with **Facilities** in the pre-design phases to identify and communicate environmental and fire life safety concerns. EHS also attended the Facilities biweekly meetings to ensure project compliance with regulations considering fire and life safety impacts.

**Environmental Health and Safety**, participates in the Workers' Compensation committee along with **Risk Management** and **Human Resources** to implement continuous process improvement and create online workers compensation forms to ease reporting.

Along with **Emergency Management** Environmental Health conducted emergency evacuation drills per the Emergency Action Plans for the **William Eckhardt Research Center, Keller Center**.



## ENVIRONMENTAL HEALTH AND SAFETY

### ADDED EFFICIENCY THROUGH SUPPORT AND COLLABORATION



**Safety Month 2019** was a success. This year we participated again with **Press Warehouse**. Press is an active, large and extended part of the University of Chicago community. Fostering a positive working relationship through engagement with Press has further contributed to their safety and streamlined several resolutions to operational and safety concerns.

Environmental Health and Safety increased campus visibility by participating in outreach activities and orientations including Family Resource Day, Office of Military Affairs Community (OMAC), Employee Benefits Fair, National Safety Month, and multiple safety orientations for departments within BSD, PSD, and IME as well as the College of Programming and Orientation Family Resource Fair.

## TRANSPORTATION AND PARKING

### STRIVES FOR SUSTAINABILITY

Transportation partnered with [Lyft](#), beginning in August 2019, in an effort to provide transportation service during a period of historically low ridership within the fixed route Night Ride service. The service hours of 4 a.m. - 6 a.m. were experiencing very low ridership numbers, which were continuing to trend down, over time. In order to be budget and sustainability conscious, Transportation & Parking replaced those fixed route hours with discounted Lyft service, available to anyone within the University community, through the use of a voucher code. The partnership has proved to be successful and well-received amongst the University community.





## TRANSPORTATION AND PARKING

### STRIVES FOR SUSTAINABILITY

Transportation & Parking has been working closely with Planning & Design on a **Campus South Garage** project, scheduled to break ground in summer of 2020. As part of this effort, the installation of 8 electric charging stations has been included to continue sustainability efforts initiated by the unit. Additionally, the project has been submitted for Parksmart Certification, as parking structures do not qualify for LEED certification. Parksmart is a green rating system, intended for parking structures.



# UNIVERSITY OF CHICAGO POLICE DEPARTMENT

## BUILDING PARTNERSHIPS FOR A SAFER COMMUNITY

In 2019, the University of Chicago Police Department continued to embrace the **Community Oriented Policing and Problem Solving (COPPS)** philosophy. UCPD focused its youth engagement outreach efforts with the expansion of its **Police Activities League (PAL) program**. The Police Activities League is a non-profit organization that partners with law enforcement agencies to promote positive relationships between police officers and youth through community based educational programs and recreational opportunities. PAL now provides youth programming at the **Hyde Park Neighborhood Club (HPNC)** and the **Woodlawn Charter School**.

UCPD applies the public health approach towards crime prevention through education, intervention, and enforcement in order to achieve healthy communities. Recognizing the most effective and efficient crime prevention outcomes can and will be achieved through education and intervention outreach efforts.





## UNIVERSITY OF CHICAGO POLICE DEPARTMENT

### BUILDING PARTNERSHIPS FOR A SAFER COMMUNITY

UCPD participated in **Law Enforcement National Night Out**. National Night Out is an annual community-building campaign that promotes police-community partnerships and neighborhood camaraderie to make our neighborhoods safer and have more caring places to live. National Night Out enhances the relationship between neighbors and law enforcement while bringing back a true sense of community. Millions of neighbors take part in National Night Out across thousands of communities from all fifty states, U.S. territories and military bases worldwide on the first Tuesday in August.









# UNIVERSITY OF CHICAGO POLICE DEPARTMENT

## BUILDING PARTNERSHIPS FOR A SAFER COMMUNITY

In 2019, the **Chicago Area National Alliance on Mental Illness (NAMI)** selected **UCPD Chief Kenton W. Rainey** as their Law Enforcement Officer of the Year. Chief Rainey was recognized by NAMI at their Annual Light of Darkness Dinner for his leadership and advocacy in creating a better understanding and support for those suffering from the stigma of the disease of mental illness.

In 2019, The University of Chicago Police Athletic League was recently presented the Award for Innovations in Community Oriented Policing, accepted by **Officer Tawrence Walton** by the **International Association of College Law Enforcement Agencies (IACLEA)** at their National Conference in Vancouver, Canada. Awards are presented to Chapters who conduct effective evidence based programming that presents new and innovative ideas for the promotion of the Community Oriented Policing philosophy.

## Notable Accomplishments

