The Department of Safety & Security provides a comprehensive approach to our safety and security services and each year we take opportunities to evaluate and improve our services to the community. Our goal has always been to provide best in class safety and security services that strengthen our community partnerships, streamline our services, improve our technology and help contain costs. This annual report highlights the many achievements made by our staff and our individual units in realization of those goals.

In addition to the 2018 achievements featured in this annual report, I want to take a moment to highlight three major accomplishments:

- The Office of Environmental Health and Safety revitalized and launched two new Fire Safety training videos for our University and Medical Center employees. These videos are accessible on the newly launched EHS-A Learning Management system.

- The Office of Campus Safety successfully launched the UChicago Safe mobile safety application. This free application, available on Android and Apple devices, provides the user ease of access to emergency contacts, emergency and medical support resources as well as other safety features such as being able to report tips to UCPD and immediately request help through the Mobile BlueLight icon.

- To enhance community partnerships, the University of Chicago Police Department established two key community related programs, the UCPD Police Athletics League Program and the UCPD Explorer’s Post which is sponsored by the Boy Scouts of America’s Learning for Life Program. Both programs are aimed at building positive relationships with law enforcement and community youth and UCPD has numerous volunteers that have made these programs successful.

I am proud of our accomplishments in 2018 and I look forward to building on this work in the next year and beyond.

Eric M. Heath
Associate Vice President for Safety & Security
MISSION

The Department of Safety & Security is dedicated to promoting a safe and secure environment in which knowledge may be freely and rigorously pursued.

To achieve this mission, we call upon our collective skills and expertise to provide an integrated safety program through collaborative partnerships, while adhering to our core values of:

RISE
RESPECT
Engage members of the diverse community with dignity and compassion

INTEGRITY
Perform our duties with an unwavering commitment to a code of honesty

SERVICE
Serve with creativity and competence, and actively contribute to the well-being of our community through the understanding of its needs, values, and goals

EXCELLENCE
Strive for the highest of standards in our work every day
WHO WE ARE

The Department of Safety & Security is comprised of these areas:

› Accountability and Clery Compliance
› Campus Safety
› Emergency Management and Communications
› Environmental Health and Safety
› Professional Standards and Training
› Protective Services
› Security and Law Enforcement Services
› Security Services
› Transportation & Parking Services
› University of Chicago Charter School Security
› University of Chicago Laboratory Schools Security
› University of Chicago Police Department
OUR COMMUNITY

The University of Chicago is located in the Hyde Park community on the south side of Chicago. The Department of Safety & Security serves Hyde Park and portions of neighboring communities such as Kenwood, North Kenwood, Oakland, and Woodlawn.
In 2018, Officer Ariana Ramirez worked with her neighbors in the Woodlawn community to develop the Mamie Till Mobley Park Advisory Counsel. They redeveloped the park and faced challenges with crime and drug activity at the park. Her counsel worked with the 3rd district to notify the landlord of the issues. When the landlord failed to make changes, they were able to bring the landlord’s property to troubled buildings court. The building was later raided, offenders arrested for criminal activities, and the landlord fined. This made the area and park a safer place. Officer Ramirez was not only recognized for her hard work at the park, but for her success in helping make the area safer for the community.
DEPARTMENT DIVERSITY

Like the city of Chicago and the community we are located within, the Department of Safety & Security and the University of Chicago Police Department represent a diverse group of individuals. The diversity of our staff aligns with our mission and the values of the University of Chicago.
<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rides on University-subsidized CTA buses</td>
<td>962,181</td>
</tr>
<tr>
<td>Rides on University shuttles</td>
<td>1,158,434</td>
</tr>
<tr>
<td>Calls received to the Emergency Communications Center</td>
<td>96,312</td>
</tr>
<tr>
<td>Attendees for UCPD safety presentations or tabling events</td>
<td>915</td>
</tr>
<tr>
<td>Community Members using cAlert</td>
<td>500</td>
</tr>
<tr>
<td>Hot Work Permits issued</td>
<td>407</td>
</tr>
<tr>
<td>Annual visitors parked in campus lots</td>
<td>20,037</td>
</tr>
<tr>
<td>Of crimes against persons cleared by UCPD</td>
<td>79%</td>
</tr>
</tbody>
</table>
## BY THE NUMBERS

<table>
<thead>
<tr>
<th>Count</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>18,059</td>
<td>UCPD community event participants</td>
</tr>
<tr>
<td>30</td>
<td>Resiliency plans developed for vital business functions</td>
</tr>
<tr>
<td>683</td>
<td>Number of Safety Escorts provided</td>
</tr>
<tr>
<td>174</td>
<td>General fire and life safety building inspections and re-inspections on campus</td>
</tr>
<tr>
<td>95%</td>
<td>Occupational Health and Safety training compliance for Facilities Services Operations</td>
</tr>
<tr>
<td>4440</td>
<td>UChicago Safe App Users</td>
</tr>
<tr>
<td>850</td>
<td>University Affiliates that attended violent intruder safety training</td>
</tr>
</tbody>
</table>
In 2018, the Campus Safety Division launched the UChicago Safe app. This is a free app to quickly access safety information by the tap of an icon. The Campus Safety division and AppArmor have developed this app to provide information for emergencies and links to safety resources.

Some of the provided services are direct calling capabilities for the UCPD and CPD with the tap of an icon, mobile blue light, which sends your location and calls to UCPD simultaneously, friend walks and links to safety resources. The app also gives the user the ability to report a crime or speak to our dispatch center.

UChicago Safe provides information for emergencies and what to do in case of an emergency. Access to transportation information can be accessed on the app as well.

By the first quarter of 2019, the UChicago Safe app had over 4440 users.
The Office of Emergency Management worked with its campus partners to establish a framework for identifying and reunifying those displaced during an emergency and made recommendations to the community.

Emergency Management provided over twenty violent intruder safety presentations to over 850 students, faculty, staff, postdoctoral researchers, and community partners in 2018.

In addition, the Office of Emergency Management worked with University departments to achieve resilient business processes. Training was also made available to provide awareness for the University community. The department developed an online training course covering safety strategies available for any University stakeholder.
REDUCING INJURIES FOR A SAFER CAMPUS ENVIRONMENT

In 2018 Environmental Health and Safety published new fire safety videos for the University and the University of Chicago Medical Center. The new fire safety videos were updated with UChicago facilities and staff to provide a more time effective and relevant online training experience.

Environmental Health and Safety also rolled out the EHSA Learning Management System in 2018 which allows users to access online training and view training records on a single online platform. The new system replaces CATTS.

Research and clinical waste pick up requests have been smoothly transitioned to the online EHSA system by Environmental Health and Safety, thereby unifying the campus and medical center laboratories under one system.

Audits of the largest waste generators on campus identified waste management improvements which achieved a reduction in reported waste generation of hazardous waste by approximately 25,000 pounds in 2018.

Through Environmental Health and Safety’s communication with laboratory research staff, the frequency of improperly managed laboratory “closeouts” was reduced from over 10 in 2017 to 3 in 2018. This improvement resulted in fewer project delays and reduced the risk of hazardous material incidents.
TRANSPORTATION & PARKING SERVICES
STREAMLINING SERVICES

Transportation & Parking Services renegotiated the CTA contract in 2018 in an effort to streamline service based on ridership data, and improve cost efficiencies. In order to maintain cost efficiency into 2019 & 2020 a reduced hourly bus rate was established for the next 3 years.

The Regent’s Express Nightride Shuttle Route was implemented to improve existing East Route service which had become extremely crowded during rush periods. The Regents Express relieved some pressure put upon the East & Central Routes and continues to be a popular and well-utilized route.

Through analysis of consistently lower ridership on the South Route, Transportation & Parking Services determined the need to reduce the number of buses on the route at the beginning of service. Transportation & Parking is still able to provide the same service hours while reducing cost and increasing energy efficiency.

In coordination with Capital Planning, Transportation & Parking repaved and expanded the Law Lot. This provided additional parking spaces needed after several Campus South construction projects began, which eliminated parking in the area.
UNIVERSITY OF CHICAGO POLICE DEPARTMENT

BUILDING PARTNERSHIPS FOR A SAFER COMMUNITY

The University of Chicago Police Department continues to embrace the Community Oriented Policing and Problem Solving (COPPS).

In 2018 UCPD focused on outreach efforts to the community. UCPD established a relationship with the Chicago Center as a placement for their interns and has three interns assigned to the youth engagement programs through that partnership.

UCPD also established an Explorers Post through the Boy Scouts of America, Learning for Life Program. The post has over 10 explorers enrolled in the program. UCPD has several officers that volunteer their time to continue to grow our explorer program.

UCPD launched a Facebook page in 2018 which highlights events and happenings with the UCPD.

The Office of Civic Engagement and Campus Student Life partnered with UCPD to form a team to walk in the National Alliance for Mental Illness (NAMI) annual fundraiser to raise money for mental illness awareness.