



## Department of Safety and Security Annual Report 2021





## CONTENTS

LETTER FROM THE ASSOCIATE VICE PRESIDENT 3

MISSION 4

WHO WE ARE 4

OUR COMMUNITY 5

BY THE NUMBERS 6

UNIT HIGHLIGHTS 7



**Eric M. Heath**  
**Associate Vice President**  
**for Safety & Security**

The **Department of Safety & Security** provides a comprehensive approach to our safety and security services and each year we take opportunities to evaluate and improve our services to the community. Our goal has always been to provide best in class safety and security services that strengthen our community partnerships, streamline our services, improve our technology and help contain costs. This annual report highlights the many achievements made by our staff and our individual units in realization of those goals.

In addition to the 2021 achievements featured in this annual report, I want to take a moment to highlight **three major initiatives** that our department created in order to enhance safety for our campus and surrounding communities:

**The Campus Safety** Division worked closely with our primary security provider, Allied Universal, as well as local community members and elected officials, to expand our Safety Ambassador program to the neighboring communities within UCPD's patrol area. Safety Ambassadors now patrol throughout UCPD's patrol area to provide additional safety presence.

**Transportation and Parking** made numerous enhancement to our transportation infrastructure including the launch of the student-centered **Lyft Ride Smart at UChicago** program; a rideshare program that provides subsidized Lyft rides to students within the UChicago transportation service area.

**The University of Chicago Police Department** added a new service to their portfolio of safety resources. Upon request, UCPD now offers residential security assessments for residents residing within UCPD's patrol area in effort to reduce off-campus residential risks.

I am proud of our accomplishments in 2021 and I look forward to building on this work in the next year and beyond.

Eric M. Heath  
Associate Vice President for Safety & Security

## WHO WE ARE

The Department of Safety and Security is comprised of:

Accountability and Clery Compliance	Campus Safety	Emergency Management and Communications
Environmental Health and Safety	Professional Standards and Training	Protective Services
Security and Law Enforcement Services	Security Services	Transportation & Parking Services
University of Chicago Charter School Security	University of Chicago Laboratory Schools Security	University of Chicago Police Department

## MISSION

The Department of Safety and Security is dedicated to promoting a safe and secure environment in which knowledge may be freely and rigorously pursued. To achieve this mission, we call upon our collective skills.

### R I S E

#### RESPECT

Engage members of the diverse community with dignity and compassion

#### INTEGRITY

Perform our duties with an unwavering commitment to a code of honesty

#### SERVICE

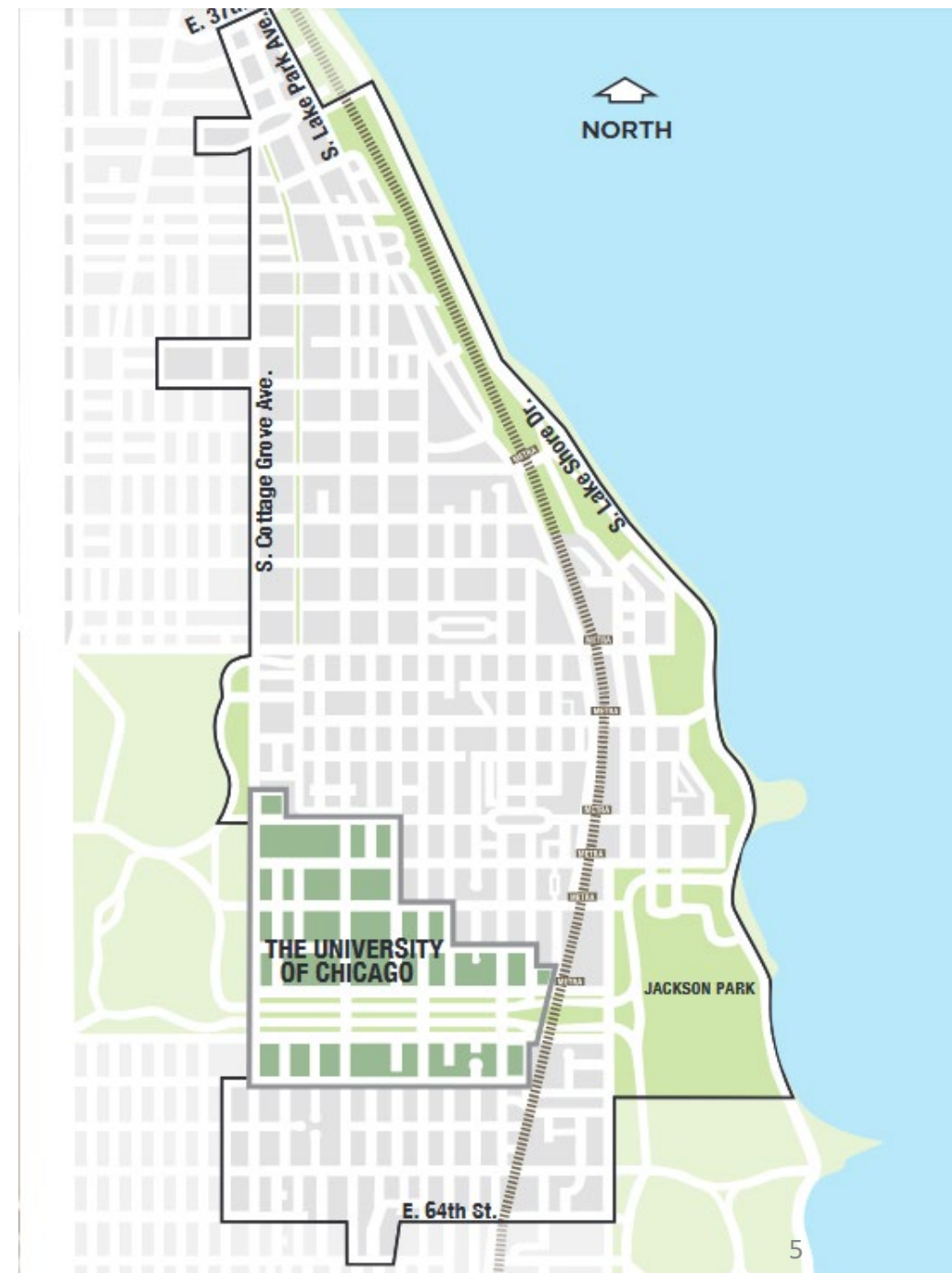
Serve with creativity and competence, and actively contribute to the well-being of our community through the understanding of its needs, values, and goals

#### EXCELLENCE

Strive for the highest of standards in our work every day

## OUR COMMUNITY

The University of Chicago is located in the Hyde Park community on the south side of Chicago. The Department of Safety and Security serves Hyde Park and portions of neighboring communities such as Kenwood, North Kenwood, Oakland, and Woodlawn.



# BY THE NUMBERS



**47,512**  
Calls received  
to the Emergency  
Communications Center



**837**  
Accident and Incident Investigations  
Processed by Environmental Health and  
Safety (EHS)  
  
**653**  
related to COVID-19 public health  
concerns



**19,962**  
UChicago  
Safe App  
Users

**188**  
EHS Life Safety  
Inspections Performed

**800**  
EHS Lockout/Tagout procedures

**401**  
Safety Work requests processed  
by EHS staff

**75%**  
  
of crimes against persons cleared  
by UCPD



**16**  
UCPD Residential Assessment  
Requests



Rides completed 62,240  
  
Unique Riders 8,966  
  
Average time to pick up 3  
minutes, 26 seconds  
  
Rides per rider 6.94  
  
Average ride rating 4.99 (out of  
5)

# CAMPUS SAFETY DIVISION

## Preventative Safety Planning

In 2021, Campus Safety also expanded the **Safety Ambassador Program to include the community**. This program provides additional safety to our community by having contracted security authorities patrolling throughout UCPD's patrol area. The Safety Ambassador Program enhances our security and offers immediate assistance in the event of an emergency. Campus and Community Safety Ambassadors are trained Campus Security Authorities who are assigned to exterior locations throughout the campus area as well as areas within UCPD's extended patrol area.

The Safety Ambassadors wear high-visibility uniforms to easily identify them as members of the Campus Safety team. Safety Ambassadors do not conduct enforcement activities and do not have the authority to make arrests, but if they witness a crime, they will act immediately by contacting UCPD.

Safety Ambassadors provide the following services:

- Safety escorts
- Directions and campus information
- Quickly contacting the UCPD and other Department of Safety and Security services if needed



Campus Safety Ambassador



# ENVIRONMENTAL HEALTH AND SAFETY

## Return to the Workplace

In 2021 **Environmental Health and Safety** supported the temporary tent structures used to support **Covid-19** social distancing dining for students. They continued to safely store the Covid-19 supplies at the Press Warehouse, Facilities Warehouse and the University of Chicago Laboratory Schools. Both efforts assisted in enabling students to safely return to campus. During the pandemic, some additional responsibilities that the department handled was supporting the distribution of the Covid-19 vaccine. Environmental Health and Safety also participated in the Covid-19 Surveillance Testing Program.

In the summer of 2021, there was a major flood in the **Ratner Center**. Environmental Health and Safety responded and helped return the facility to safe operations by removing hazardous materials, conducting fire and life safety reviews and participating in committees to help restore activities. In addition, the Hazardous Materials Transportation Security Plan was revised this past year, and Environmental Health and Safety also launched an updated In-Depth Security Training.

Across the University, Environmental Health and Safety provided many resources throughout campus and the community. They also participated in the University of Chicago 2021 Convocation Ceremonies and the University Benefit Fair.

# EMERGENCY MANAGEMENT

## Responding and Educating

Emergency Management worked closely with campus partners, University of Chicago Medicine, and the campus community in the response to the ongoing COVID-19 pandemic. Emergency Management oversaw the University's **contact tracing effort**, responding to the multiple variants of COVID-19. Contact tracing operations have spanned the past 24 months, operating seven days a week, including holidays.

Additionally, Emergency Management continued its work in preparedness efforts on **violent intruder threats**. Numerous violent intruder trainings were provided for campus partners to help educate on how to prevent and react to these situations.

Emergency Management also worked with facility and departmental representatives across campus in designing emergency action plans for occupant safety. The plans included procedures on how to safely evacuate, shelter-in-place, and lockdown in response to a variety of threats.



# TRANSPORTATION AND PARKING

## Expanding Resources

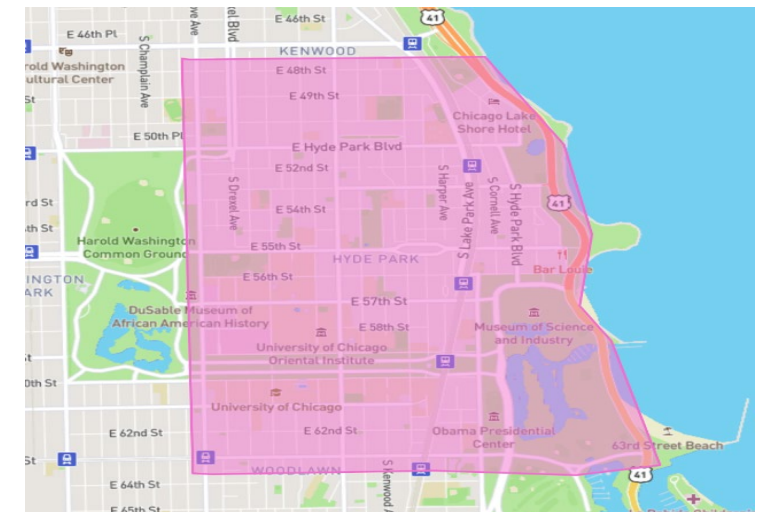
In 2021, Transportation and Parking Services expanded existing services and resources to improve and increase transit and parking options for the entire university community. In September of 2021, a new shuttle route was introduced: The **Redline/Arts Block Route**. This route travels to the Garfield Redline station, with stops at the Greenline, Arts Incubator, and various, central points on campus. The need for a University shuttle program that offers riders passage to and from the nearest Redline station to campus is something that has been considered, debated and requested for some time. We were very excited to offer this beneficial route at the beginning of the 2021 Autumn Quarter. The program was immediately and widely received. We continue to witness continual growth in ridership, and we receive regular, positive feedback.

Another important, recent enhancement has been the introduction of University-supported **rides through Lyft**. This service began as a pilot in late September 2021, offering the Lyft Ride Smart program, which provides students with alternative transportation options during evening and late- night hours. Through the program, any currently enrolled student can take up to 10 free standard Lyft rides per month. The rides must begin and end within the UGo Shuttle Nightride service area. In December of 2021, this program was expanded to 7 days per week from 5 p.m. to 4 a.m. through the academic year. Feedback from students has been overall very positive.

On the parking front, after several years of planning, designing, and coordination, construction began on the Campus South Mixed-Use Facility, in December 2021. The Mixed-Use Facility includes 326 parking spaces, in a covered environment, and is centrally located on Campus South at Kimbark Avenue and 61<sup>st</sup> Street. The new facility is primely located for offering improved parking service to existing and new campus south permit holders, as well as event and daily parking associated with the Rubenstein Forum, and the Study Hotel. Entrance to the facility will be provided at both Kimbark Avenue and 61<sup>st</sup> Street. The expected opening is scheduled for December 2022.



Redline/Arts Block Route



Lyft Service Area

# UNIVERSITY OF CHICAGO POLICE DEPARTMENT

## Innovative Safety Measures

The safety of our students and the community is our priority. Our department strives to implement thoughtful and preventative safety initiatives to keep our students and community safe. The **Residential Security Assessments** program was implemented in 2021. Conducting Residential Security Assessments allows the UCPD to reduce residential off-campus risks and improve the quality of life for community members. This service is provided to anyone living in a private residence in the UCPD patrol area.

The **UCPD Safety Assessment** includes:

- Providing residents and home-owners with information and strategies that enhance home security and personal safety
- Refining and developing residential environments to reduce crime
- Enhancing security awareness
- Inspecting windows, doors, and locks
- Reviewing exterior lighting
- Inspecting landscaping to minimize concealment opportunities for criminals
- Assessing alarms, cameras and access controls if applicable

In 2021, as businesses and schools reopened the UCPD was able to resume more programs and activities with the community. Officers participated in meetings with neighborhood and community organizations, in addition to groups affiliated with the University. The UCPD PAL program, which provides quality after-school experiences for students, was able to resume once schools were re-opened.

