

DEPARTMENT OF
SAFETY AND SECURITY
2012 ANNUAL REPORT



THE UNIVERSITY OF
CHICAGO

Cover art: Northwest corner of the Main Quad
Photo by: Tom Rossiter



The University of Chicago Department of Safety and Security
6054 South Drexel Avenue
Chicago, Illinois 60637
safety-security.uchicago.edu

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LETTER FROM THE ASSOCIATE VICE PRESIDENT & CHIEF OF POLICE

In the spring of 2008, the University of Chicago organized a Campus Safety and Security Committee, which recommended that all campus departments relating to safety and security blend into one, integrated unit. Through careful analysis and planning, the University of Chicago's Department of Safety and Security was formed with the overall goal to create a new department distinguished by increased coordination of services, enhanced technology, and additional management capacity. I was hired in February of 2009, as the Associate Vice President for Safety and Security, and approximately four months later assumed the additional duties of Chief of Police.

The Department of Safety and Security resides within the Department of Finance and Administration and comprises the University of Chicago Police Department, Transportation and Parking Services, Security Systems, Management Operations, Environmental Health and Safety, and Strategic Planning and Research. University of Chicago Medicine Public Safety was a unit within the Department of Safety and Security until the fall of 2012. At that time, oversight of the medical center's public safety was transferred to University of Chicago Medicine, and shortly thereafter, Environmental Health and Safety joined the Department of Safety and Security.

Since its inception, the Department of Safety and Security has worked toward improvements in each of its components. While the functional areas within the department continue to implement strategies and initiatives to improve their individual operations, they also consistently analyze the manner in which they work as a team

and in collaboration with our campus partners to provide innovative and comprehensive safety and transportation services to the University of Chicago campus community. Each member of the safety and security team shares a responsibility to facilitate and maintain a safe campus environment for students, faculty, staff, and visitors, and the department works together to demonstrate their commitment to this mission.

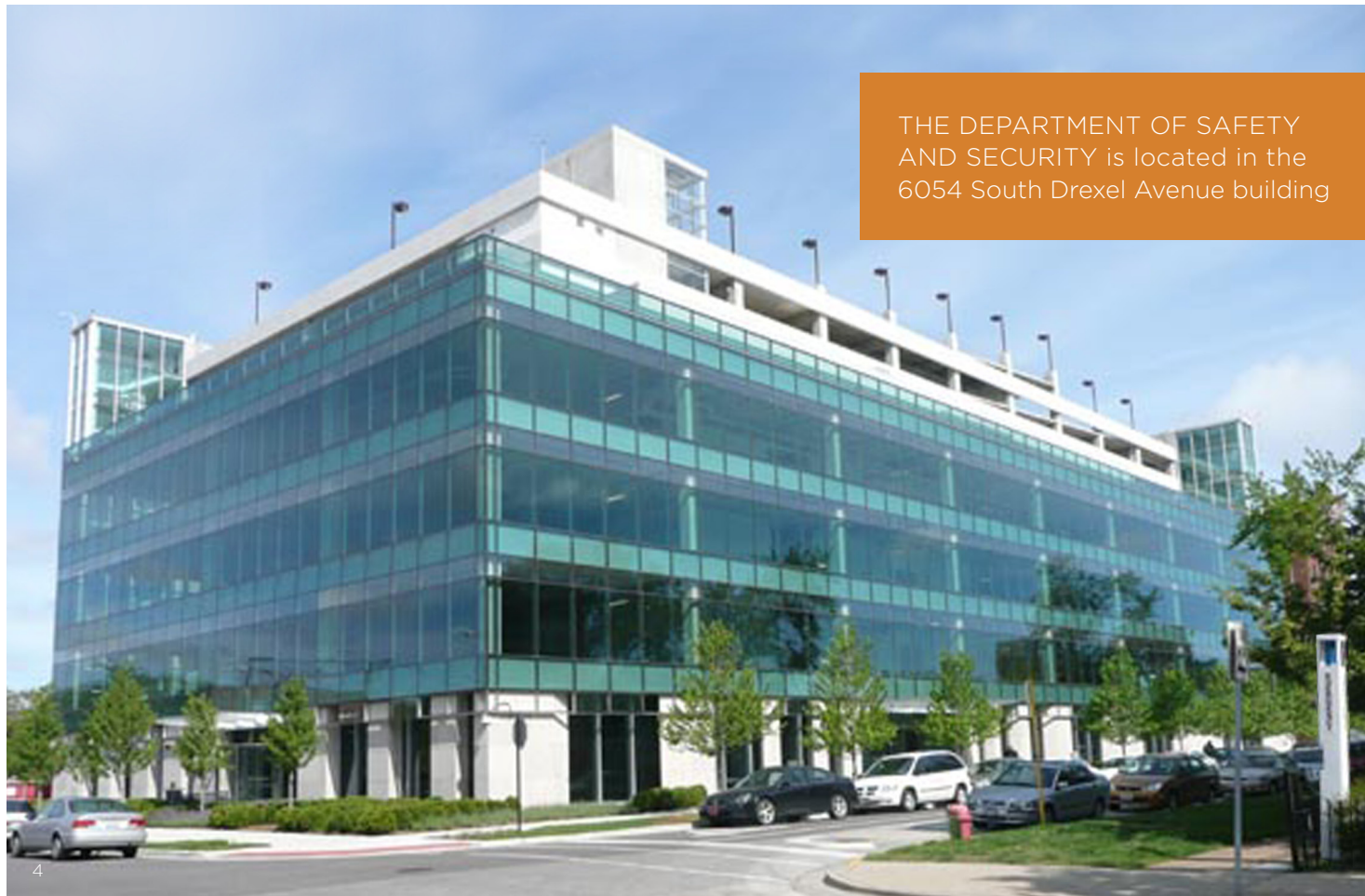
During the past year, the Department of Safety and Security has experienced several changes and achieved many accomplishments. Of particular note, violent crime totals for 2012 were the second lowest ever within the UCPD extended patrol area.

Other highlights of 2012 include the implementation of the new NightRide Shuttle Program, the UCPD's transition to a full-service police department, the upgrade of several antiquated security systems to a single streamlined system supported by several other innovative security technology enhancements, and the addition of the Environmental Health and Safety team to the department, allowing for additional operational synergies in the areas of laboratory safety, workplace safety, and emergency management.

I am proud to lead the dedicated professionals of the Department of Safety and Security who are committed to providing a safe and secure environment for students, faculty, staff, and visitors. I am also appreciative of the support we receive from our various campus and community partners.

MARLON C. LYNCH

Associate Vice President & Chief of Police



THE DEPARTMENT OF SAFETY
AND SECURITY is located in the
6054 South Drexel Avenue building

MISSION

The Department of Safety and Security is dedicated to promoting a safe and secure environment in which knowledge may be freely and rigorously pursued.

To achieve this mission, we call upon our collective skills and expertise to provide an integrated safety program through collaborative partnerships, while adhering to our core values of:

RISE

Respect

Engage members of the diverse community with dignity and compassion

Integrity

Perform our duties with an unwavering commitment to a code of honesty

Service

Serve with creativity and competence, and actively contribute to the well-being of our community through the understanding of its needs, values, and goals

Excellence

Strive for the highest of standards in our work every day

A photograph of the Walker Museum at the University of Chicago. The building is a large, multi-story stone structure with Gothic architectural features, including pointed arch windows and ivy growing on its walls. In the foreground, there is a green lawn with several trees, some of which are in full bloom with bright pink flowers. A group of about a dozen students is sitting on the grass in front of the trees. A wooden bench is also visible on the lawn.

Students gathered outside
the WALKER MUSEUM

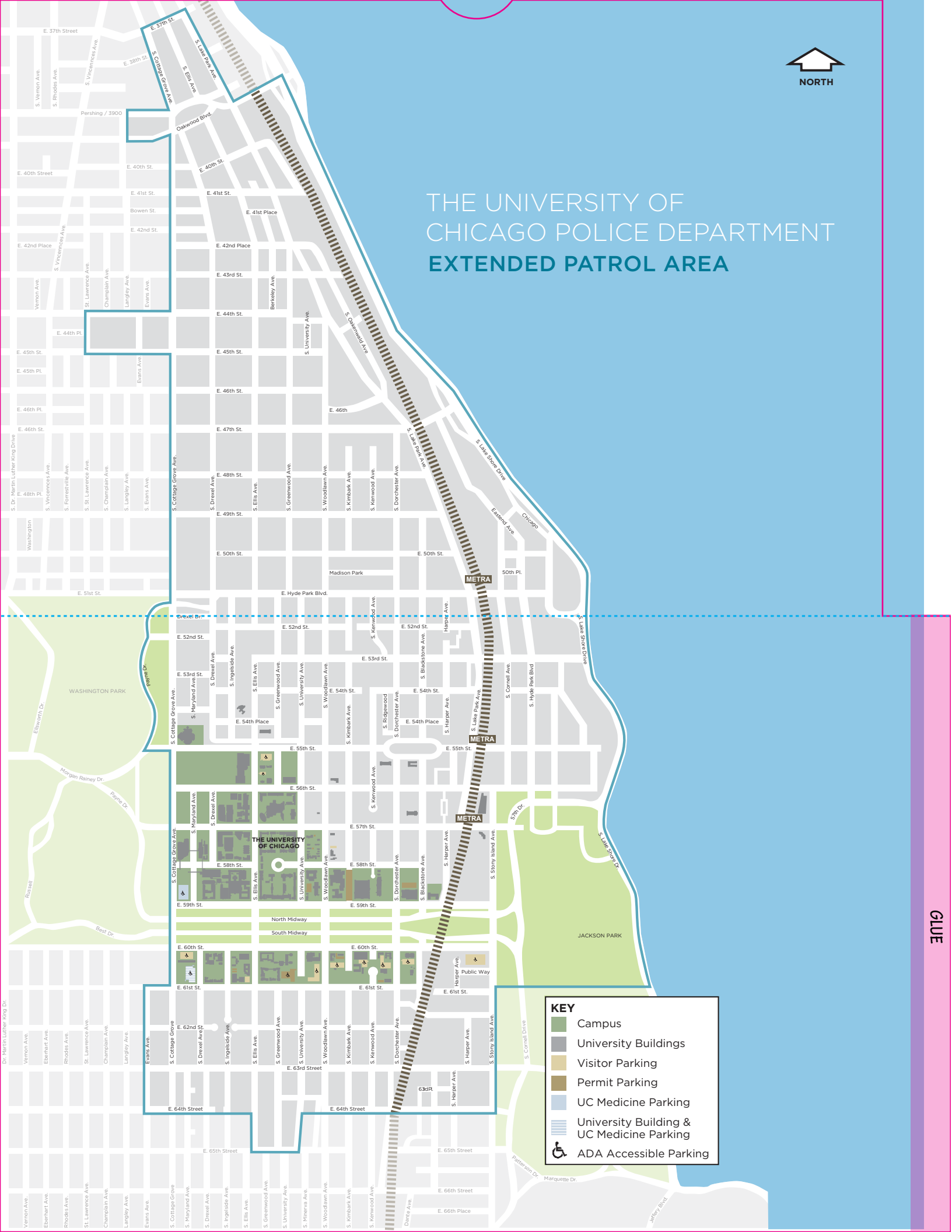
THE UNIVERSITY OF CHICAGO POLICE DEPARTMENT

The University of Chicago Police Department (UCPD) patrols and serves the University of Chicago campus and neighboring communities from 37th Street to the north, to 64th Street to the south, Cottage Grove Avenue to the west and Lake Shore Drive to the east, 24 hours a day, seven days a week. Approximately 100 state certified officers with full police powers comprise the private police department. In 2012, the UCPD consisted of the following three bureaus: Investigative Services, Patrol Services, and Support Services, in addition to Emergency Communications and Security Services. As part of its overall security plan, the UCPD collaborates with the Chicago Police Department and contracts with private security provider AlliedBarton. AlliedBarton officers help patrol the University's more than 200 acre main campus and its downtown Chicago location.

The UCPD also provides services such as safety awareness presentations, bicycle registration, car battery recharging services, a police escort service for University members on campus known as Umbrella Coverage, laptop stop tags, and Rape Aggression Defense Systems (R.A.D.) training.



THE UNIVERSITY OF CHICAGO POLICE DEPARTMENT EXTENDED PATROL AREA

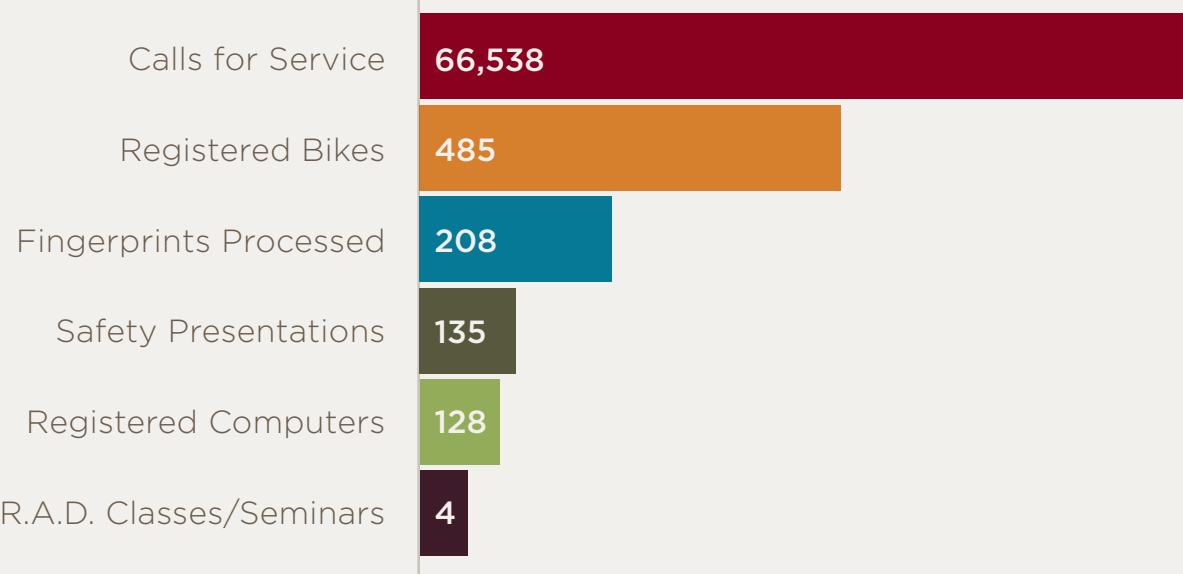




OFFICER VICTOR VAZQUEZ
shares information
with students

NUMBERS AT A GLANCE

THE UNIVERSITY OF CHICAGO POLICE DEPARTMENT




TRANSPORTATION AND PARKING SERVICES

Transportation and Parking Services assists the approximately 15,000 students and 22,000 faculty and staff at the University with a variety of transportation and parking options. The unit helps University members move around the area safely at any time - day or night - and makes it easier for everyone to access campus, Hyde Park, and the Chicago area.

Transportation and Parking Services manages contracts with vendors providing shuttle bus and charter services and the University's public-private partnership with the Chicago Transit Authority. Additionally, the unit manages parking at the University's largest parking garage and other surface lots located across campus.

Alternative transportation options such as car sharing, carpooling, and the occasional parker program are also overseen by Transportation and Parking Services.

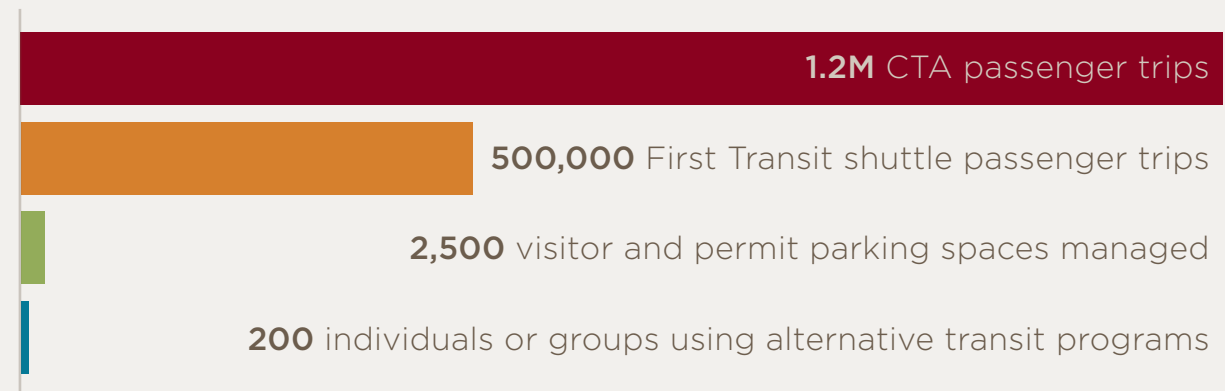


ELLIS GARAGE one of the largest parking facilities on the University's campus



NUMBERS AT A GLANCE

TRANSPORTATION AND PARKING SERVICES



SECURITY SYSTEMS

Charged with managing the University's electronic safety and security resources, the Security Systems unit implements, maintains, and oversees access control, closed circuit televisions, alarm systems, and emergency telephones throughout campus.

Security Systems also provides technology support for the department's core systems, including:

- Access control that provides secure access to campus buildings
- Alarm systems used in various facilities across campus
- Audio recording of 911 calls and radio transmissions
- Computer Aided Dispatch used to assist with calls for service
- Internal public address systems used for emergency communications
- Video management for recording security camera footage

The integration of these systems allows the University of Chicago Police Department to be more preventative and responsive in the event of a crime-related incident.

Additionally, Security Systems has been converting legacy access control systems and video recording systems to new, centralized standards. Many campus buildings have been successfully converted to these new standards, which provide an integrated approach to retrieving data involving access control and video footage in the event of an emergency.



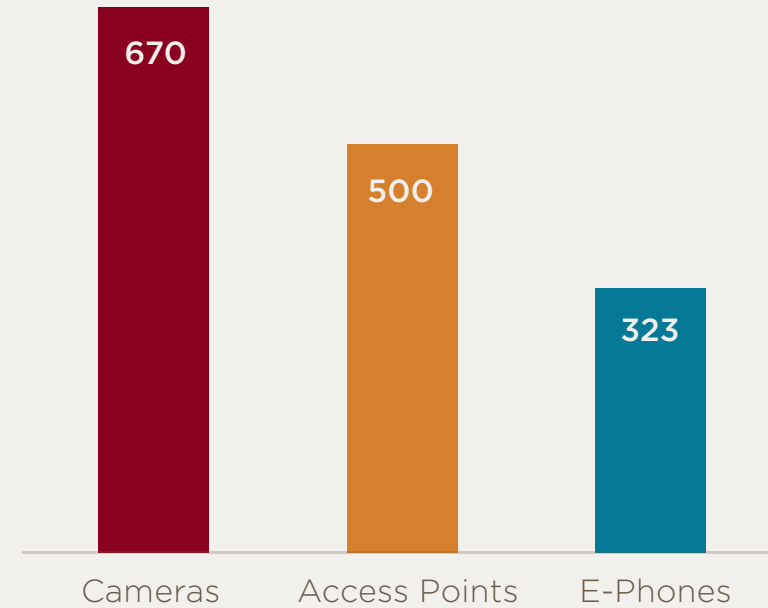
DISPATCHER
DOMINIQUE PORTIS monitors
information in the Emergency
Communications Center



ONE OF 60 E-PHONES
with cameras on campus

NUMBERS AT A GLANCE

SECURITY SERVICES





A portion of the
UNIVERSITY OF CHICAGO
MEDICINE'S COMPLEX

UNIVERSITY OF CHICAGO MEDICINE PUBLIC SAFETY

The University of Chicago Medicine Public Safety (UCM Public Safety) is a trained, professional organization of approximately 47 staff members, charged with serving and protecting the University's medical center complex, consisting of more than 4.3 million square feet. Members of the UCM Public Safety unit help ensure a safe and secure educational and working environment for the diverse community of students, faculty, staff, patients, and visitors, who work or visit the medical center complex every day.

In fall 2012, oversight of UCM Public Safety was transferred to University of Chicago Medicine.

ENVIRONMENTAL HEALTH AND SAFETY

In the fall of 2012, the Environmental Health and Safety (EH&S) unit joined the Department of Safety and Security. EH&S develops and coordinates the University's safety and environmental programs, including radiation safety. The programs cover the following areas: industrial hygiene, fire safety, inspections, training, plan review, radiation safety, laser safety, emergency response, emergency management, environmental issues, ergonomics, and regulatory compliance.

The intent of these programs is to help reduce or alleviate exposure to conditions or actions that can injure faculty, students, staff, and other academic personnel, or damage University assets. These programs help EH&S identify, analyze, and develop corrective action plans the University can use to reduce overall health and safety risks.

Additionally, all buildings and laboratories at the University of Chicago are inspected on an annual basis to identify and locate infractions of fire, laboratory, radiation, or general safety concerns.



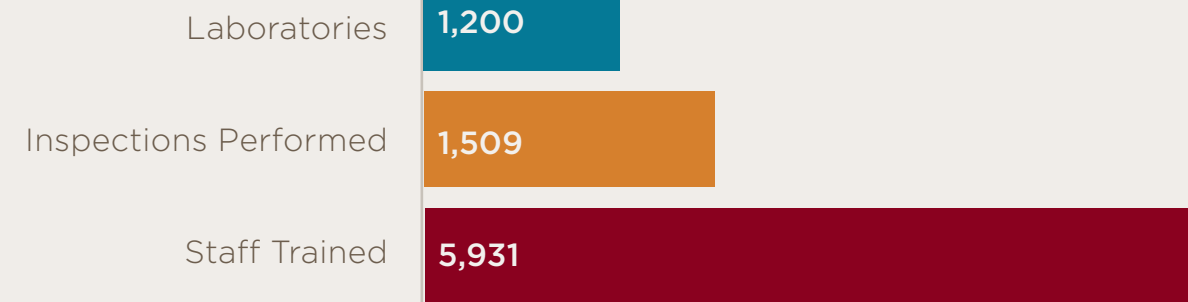
GORDON CENTER
for Integrative Science



INDUSTRIAL HYGIENIST
ASHISH PATEL tests the
air quality in a boiler

NUMBERS AT A GLANCE

ENVIRONMENTAL HEALTH AND SAFETY



MANAGEMENT OPERATIONS

The Department of Safety and Security as a whole is supported by the Management Operations unit. Functional areas such as Human Resources, Finance, and Communications are housed within this area.

Management Operations drives the recruitment and hiring of police, security, and other personnel, and ensures that proper hiring procedures are followed, maintains personnel records, and facilitates and manages the performance management process.

Budget, procurement, and payroll functions also reside in this area. Management Operations plans the department's annual budget, tracks its expenditures, and maintains business relationships with outside vendors and other University business partners.

Additionally, communications collaborates extensively with all units within the department to create a cohesive brand and to strategically communicate messages and information to the University and community audiences.

STRATEGIC PLANNING AND RESEARCH

Like Management Operations, Strategic Planning and Research supports all units within the Department of Safety and Security. Specifically, Strategic Planning and Research provides general planning management and oversees the development, implementation, and assessment of the Department of Safety and Security's long-range plans and strategic initiatives.

Additionally, this unit translates the department's strategic initiatives into planning tools that guide integration, department priorities, and resource allocation decisions.



OFFICER LILIANA MONTES
outside of the Department of
Safety and Security headquarters

TRANSITION

In 2012, the UCPD began the process to transition to become the primary police department serving the University's campus area. Preparation for this transition began in March 2012, requiring hundreds of hours of training, altering police department facilities, and building relationships with the Illinois State's Attorney's Office and top officials within the Chicago Police Department.

This exhaustive process culminated with the UCPD having expanded policing authority on January 1, 2013. The UCPD now has the authority to file charges directly with the State of Illinois and directly process arrestees. If an incident occurs on University-owned property, or the contiguous street or sidewalk, victims or complainants can file a report with the UCPD rather than the Chicago Police Department. Prior to the transition, UCPD officers only handled cases up to and including arrests.

NIGHTRIDE

Transportation and Parking Services collaborated with student leaders and various campus partners to gather feedback and suggestions for improving the University's SafeRide program, a call-by-call dispatched night time shuttle service. SafeRide was experiencing an increased demand for service and longer wait times.

As a result, the University transitioned from SafeRide to a more comprehensive program operating on regular intervals along fixed routes. The NightRide program launched as a pilot program at the beginning of the 2012-2013 academic year. The pilot program has yielded high ridership numbers and fewer complaints from riders looking for safe and reliable transportation around the greater campus area.

The NightRide routes were developed to serve all of the University's residence halls, to come within one to two blocks of where students reside in the Hyde Park community, and travel by the most popular destinations with the highest concentration of students.

SECURITY TECHNOLOGY

The University's Reva and David Logan Center for the Arts, a multidisciplinary arts center that opened in the fall of 2012, has the most sophisticated and state-of-the-art security technology on the University of Chicago campus. Security Systems helped plan and execute the installation of 155 card readers, 60 cameras, and 25 duress buttons throughout the new arts facility.

The new measures put in place by Security Systems allow for more versatility and enhanced security through data encryption and mutual authentication between contactless smart cards and readers. The facility also features an access control device used to remotely lock and unlock all of the doors.

A SECURITY CAMERA
WITH INFRARED CAPABILITIES
that's waterproof and vandal
resistant at the Logan Arts Center



SAFETY TRAINING

In 2012, Environmental Health and Safety collaborated with the University's Biological Sciences Divisions' Health Studies program to create a centralized way to track safety-related training, known as Combined Access Training Tracking System or CATTS. CATTS records and monitors all training activity and requirements for University and non-University personnel.

CATTS allows employees to access their individual training and store all job codes and associated training courses in one central location.

From an administration perspective, CATTS stores all training information by employee (employee data is obtained through regular Payroll and Human Resources feeds); allows department-specific training courses to be added or tracked; provides a manual alert for Human Resources administrators to use when training needs to be completed, including refresher requirements; and allows Human Resources administrators to access staff training histories and ensure compliance.



SGT. QUEENOLA SMITH
after her safety presentation
to a University sorority chapter

SAFETY AND SECURITY PROGRAMS FOR STUDENTS

The UCPD, in collaboration with various University constituents, conducts student safety presentations throughout the year. The safety presentations cover many important aspects of campus safety such as how to protect yourself and your belongings on campus. Specifically during the presentations, the UCPD informs students about registering their bikes and laptops, theft awareness, walking escorts, R.A.D. training and the University's cAlert system.



A SPRING DAY
ON THE MAIN QUAD

MOVING FORWARD

UCPD Accreditation

The UCPD is preparing to become a fully accredited law enforcement agency through the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA). To gain accreditation, the UCPD will be evaluated on its compliance with the more than 480 CALEA standards, codes, and state-of-the-art practices. Agencies seeking accreditation must comply with both the mandatory standards that specifically apply to them and with the 80 percent of the non-mandatory standards that apply to them. The UCPD anticipates obtaining accreditation in the fall of 2014.

New Technology

The Department of Safety and Security is investing in several new technology initiatives scheduled to come on-line in 2013. These include an in-car camera solution and license plate recognition system for UCPD vehicles. The department is also testing two virtual escort solutions that allow users to discreetly identify their location when activated and provide a panic feature in an emergency.

Bicycle Patrol

As part of a continued effort to provide better service, the UCPD Proactive Crime Team (P.A.C.T.) will undergo specialized bicycle patrol trainings and will add a uniformed bicycle patrol in 2013. Reintroducing a bicycle patrol will help officers better engage with the community and build effective partnerships.



THE UNIVERSITY OF
CHICAGO

**Department of
Safety and Security**