



The University of Chicago Police Department
6054 South Drexel Avenue
Chicago, IL 60637
773.702.8181

Tell us what you think!

We value your feedback on University of Chicago Police Department services.

The University of Chicago Police Department is committed to providing high-quality law enforcement services to the University campus and surrounding communities. To assist us in evaluating and refining our services, please take a few moments to complete the following questionnaire. Your responses will be kept confidential. If you would like for us to contact you, please complete the optional Contact Information section at the end of this survey.

1. What is your affiliation with the University (optional)

☐ Student
☐ Staff
☐ Faculty
☐ Community Member
☐ Visitor

2. Have you ever received service from the University of Chicago Police Department? (If no, skip to question 11)

☐ Yes ☐ No ☐ Not Applicable

3. If yes, what was the nature of the service provided by the department?

☐ Response to emergency call
☐ Response to public emergency phone
☐ Response to non-emergency call
☐ Late-night umbrella coverage
☐ Help for stranded motorists
☐ Bicycle registration
☐ Laptop stop tag
☐ Engraving of valuables
☐ UCPD initiated contact (e.g. traffic stop, street stop)
☐ Other (please specify)

4. Was your service provided within a reasonable amount of time?

☐ Yes ☐ No ☐ Not Applicable

5. Was the person who provided the service helpful and thorough?

☐ Yes ☐ No ☐ Not Applicable

6. Were all your questions answered to your satisfaction?

☐ Yes ☐ No ☐ Not Applicable

7. Was the service you received performed to your satisfaction?

☐ Yes ☐ No ☐ Not Applicable

8. Do you feel that you were treated courteously and with respect by the person assisting you?

☐ Yes ☐ No ☐ Not Applicable

9. If not, what could we have done differently?

10. Please rate the overall quality of service you received from the University of Chicago Police Department.

☐ Excellent ☐ Fair
☐ Very Good ☐ Poor
☐ Good ☐ Unacceptable

11. Have you ever used any of the following crime prevention resources? (Please check all that apply)

☐ *Common Sense: Your Guide to Safe Urban Living*
☐ Safety information on designated campus bulletin boards
☐ Safety awareness alerts and security tips via e-mail
☐ Emergency phone map
☐ UCPD posters/fliers
☐ Victim assistance card
☐ Crime victim advocacy services
☐ Never used any crime prevention resources

12. Have you ever attended a safety presentation?

☐ Yes ☐ No ☐ Not Applicable

Additional Comments

Contact Information (optional)

Name

Address

City State Zip

THANK YOU FOR YOUR FEEDBACK!

Please bring or mail this questionnaire to:

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