University of Chicago Medicine Office: 773-834-3665

Fax: 773-834-0830

Pediatric EEG Department

Request for EEG Recording – FAQ's

Can I get a copy of my child's EEG recording?

- 4 Yes, you may contact the Pediatric EEG Department and request a copy of your child's EEG. All EEG recordings are downloaded onto a DVD with a special program that allows the EEG to be opened and reviewed. EEG files are very large files. It will take up to 3-7 business days to process your request.
- ♣ There is a fee of \$10.00 per DVD. For example
 - * Routine EEG recordings:
 - A maximum of 5 routine EEG's may be downloaded onto a single DVD
 - ❖ 24-hour Long Term Monitoring Video EEG recordings: Approximate cost is \$10.00 per day - i.e. if your child was recorded for 3 days, the maximum cost would be \$30.00. We will work to ensure the lowest cost to you
- **Please note: The EEG Report must be requested through Medical Records**

What do I need to get a copy of my child's EEG recording?

- ♣ Your child's name and date of birth
- ♣ A signed copy of the Medical Release of Information form
- ♣ The date(s) of service for your child's EEG if you know them
- ¥ Your name, phone number and relationship to child
- ♣ All fees must be paid in full

Where do I get the Medical Release of Information form to sign?

- 4 You may ask your EEG technician to give you a form, sign it and return it to your EEG technician
- 4 You may visit the Medical Records Department and sign the Medical Release of Information. A copy must be faxed to the Pediatric EEG Department at 773-834-0830
- 4 You may call the Pediatric EEG Department at 773-834-3665 and have the form faxed to you. Please fax the signed form to 773-834-0830

How can I pay for my child's EEG?

4 You may pay with cash, check or money order. We can not accept credit card payments at this time. Make all checks and money orders must be made payable to:

University of Chicago Medicine

On the Memo line write: EEG on DVD

- 4 You may pay in person at Comer Children's at 5721 S Maryland Ave in Room K-553. Please call the EEG Department at 773-834-3665 to let us know you are coming.
- **♣** You may mail your payment to:

University of Chicago Medicine 5721 S Maryland Ave. / Room K-115 Chicago, IL 60637

Attention: Diep Truong

How will the copy of my child's EEG be delivered?

- 4 If you choose, you may pick up your child's EEG at Comer Children's at 5721 S Maryland Ave. You will need to call the EEG Department at 773-834-3665 when you are ready to pick up your child's EEG. Bring your ID
- 4 If you choose, we can mail your child's EEG directly to you via USPS at standard rates. Please provide us with your correct name, address, city, state and zip code



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If you choose, we can mail your child's EEG to the consulting physician via USPS at standard rates. Please provide us with the correct name, address, city, state and zip code

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What if I have other questions? Who should I contact?

♣ If you have further questions, please contact the Pediatric EEG Department at the University of Chicago Medicine 773-834-3665 8:00am – 4:00pm Monday thru Friday